January 2024

The Hon. Mark Dreyfus KC MP  
Attorney-General  
Parliament House  
CANBERRA ACT 2600

[a](mailto:a)[ttorney@ag.gov.au](mailto:attorney@ag.gov.au)

Dear Attorney-General

**Re: Drummond Street Services –*MyMob* App – retiring**

I am one of the 2000 people currently using the MyMob app. It provides a safe platform for myself and my ex-partner to communicate regarding the parenting of our children. There seems to be no other product that puts the safety of children first in Australia and I am imploring you to do something about it. The usability of the app is awful, it hasn’t been updated since 2017 and I have to use it on an older model phone which isn’t practical and means that I am carrying around 2 phones, and I know I am not the only one! Drummond Street Services built the app in 2015 as they could see a technological solution for a complex issue and unfortunately despite their continued efforts to get funding, they haven’t been able to which means the app is retiring on 30th April 2024. We need your help.

Clearly, there is a need for this app as I am just one of many users. We need a product like MyMob. A greater use of technology in this space was referred as part of current Family Law Systems Reform consultations and Discussion paper. Drummond Street Services and Stepfamilies Australia would welcome investment of funds from your department in continuing and enhancing an important cost-effective communication tool for separated parents and their children. Please reach out to Phoebe Wallish on 0411484879 or at [phoebe.wallish@ds.org.au](mailto:phoebe.wallish@ds.org.au) to discuss any of the above further.

Yours sincerely

Your name