



1887-1967

THE CITIZENS WELFARE SERVICE
OF VICTORIA

eighty first

ANNUAL REPORT
1966-1967

LIFE MEMBERS

The undermentioned citizens (some of whom are now deceased) became Life Members of the Agency in the years indicated since 1930:—

1930—Mrs. H. H. SMITH	1947—Mrs. OLIVIA GARDENER
1930—Lady LYLE	1947—Mrs. C. LEWIS HEATH
1932—Mr. DARREN BAILLIEU	1947—Mrs. W. M. SCOTT
1932—Mr. EVERARD BAILLIEU	1947—Cr. E. W. RAVEN (Camberwell)
1932—Mr. JOHN REED	1948—Cr. Mrs. NELLIE MALCOLM
1932—Mrs. JOHN REED	1948—Miss I. V. BARBER
1934—Cr. J. H. NETTLETON (Camberwell)	1948—Mr. ARTHUR HORDERN
1935—Cr. R. B. BARNES (Camberwell)	1948—Mrs. DONALD SMITH
1936—Cr. W. R. DIMMICK (Camberwell)	1948—Mrs. D. A. SKENE, M.B.E.
1937—Cr. D. W. WATSON (Camberwell)	1949—Mrs. I. BOYD
1937—Dr. UNA B. PORTER	1949—Mrs. M. TAYLOR
1937—Mr. W. E. McPHERSON	1949—Cr. A. D. RENTON (Camberwell)
1937—Mr. J. J. HAVERTY	1950—Miss M. LUSH
1938—Cr. W. R. WARNER (Camberwell)	1951—Cr. H. F. DAWSON (Camberwell)
1938—Mr. GEORGE L. DICKSON	1952—Cr. J. H. KINNEAR (Camberwell)
1939—Cr. O. B. NORMAN (Camberwell)	1953—Cr. A. H. PEARCEY (Camberwell)
1940—Cr. J. S. AUGUST, J.P. (Camberwell)	1954—Cr. H. C. STANFORD, J.P. (Camberwell)
1940—Miss GRACE TURNER	1955—Mr. V. Y. KIMPTON
1941—Cr. W. A. FORDHAM (Camberwell)	1957—Mr. W. M. STEWART
1942—Cr. A. E. VINE, J.P. (Camberwell)	1957—Miss M. A. WILLIAMSON
1943—Cr. F. N. LE LEU, J.P. (Camberwell)	1958—Mr. DOUGLAS KEEP
1945—Cr. K. L. O. MACLEAY (Camberwell)	1958—Mr. S. GREIG SMITH
1946—Cr. R. C. COOPER, J.P. (Camberwell)	1961—Sir SAMUEL WADHAM
1946—Mr. W. WARREN KERR	1961—Mrs. G. I. STEVENSON
	1961—Mrs. H. F. CRESWICK
	1961—Mrs. C. H. MARTIN
	1963—Mr. M. R. TARRANT
	1966—Miss N. BAGOT

THE CITIZENS WELFARE SERVICE OF VICTORIA

Founded 1887

197 Drummond Street, Carlton, 3053.

Chief Patron: Lieut.-Gen. The Hon. Sir Edmund Herring
K.C.M.G., K.B.E., D.S.O., M.C., E.D., K.St.J.

Patron: Professor Sir Samuel Wadham, Kt., M.A., LL.D.

Auxiliaries Patron: Mrs. C. O. Fairbairn, O.B.E.

EXECUTIVE COMMITTEE AND STAFF

President: Lt.-Col. J. Summerton, O.B.E., E.D., B.Com., Dip.Soc.Stud., F.A.I.M.

Vice-Presidents: Rev. Dr. H. F. Leatherland, M.A., B.D., Ph.D.
Todd Trevaks, Esq., LL.B.

Hon. Treasurer: V. A. Hill, Esq., A.C.I.S., A.A.S.A., F.C.A.A.

Executive Committee Mrs. S. Aldous, Mrs. C. Benn, B.A. Dip.Soc.Stud., J. P. Gore
Claridge, Esq., B.A., B.Com., A.C.A., Mrs. J. K. Proudfoot.
Miss Elizabeth Sharpe, Dip.Soc.Stud. (Lond.), Associate Professor
Ruth Hoban, B.A., B.Com., Dip.Ed.
W. J. K. Pritchard, Esq., L. J. Tierney, Esq., B.A., M.Sc.,
Dip.Soc.Stud.

Honorary Legal Advisers: Messrs. Madden, Butler, Elder and Graham.

Auditors: Messrs. Young and Outhwaite

Hon. Psychiatric Consultant: Dr. L. Guile, M.B., Ch.B., D.P.M., M.A.N.Z.C.P.

Hon. Casework Consultant: Mrs. C. Benn, B.A., Dip.Soc.Stud.

Executive Director: Terence W. Connor, Esq., F.I.P.M.

Acting Director of Social Work: Miss Jill Williams, B.A., Dip.Soc.Stud.

Social Workers: Miss Joan Walters, B.A., Dip.Soc.Stud.
Mrs. Wendy Weeks, B.A., Dip.Soc.Stud.
Mr. Peter O'Connor, Dip.Soc.Stud.
Miss Margaret Tinney, B.A., Dip.Soc.Stud.

Telephone Numbers: 34 8293 (5 lines)

EIGHTIETH ANNUAL REPORT, 1966-67

This year the Citizens Welfare Service of Victoria completes eighty years of community service. In that time many changes have taken place both in the organization itself and in the community. In 1887 the agency came into existence as the Charity Organization Society, the founder being the Melbourne University's Professor of Modern Languages, Edward Ellis Morris. Professor Morris remained president from 1887 until his death in 1902. The present name of the organization was adopted in 1957.

In its early years the Charity Organisation Society concentrated on the relief of poverty. However, gradually the need for this kind of work has diminished as a result of the higher level of prosperity in the community, together with the greatly improved Government provisions for people in financial distress. Moreover improved methods of helping people have come with the growth of modern knowledge and understanding. Consequently C.W.S. has now moved towards counselling of families and individuals with emotional as well as material problems. We are still faced with the problem of poverty among many of our clients, but we are equally aware of the needs of people from other social classes. The same principles underlie our methods of helping all the distressed people who seek our help, even though the problems causing their distress differ widely.

THE PEOPLE WE HELP

FAMILY COUNSELLING

The central core of our work is family counselling, and we help people from all walks of life with a wide range of problems. These include marital disharmony, teenage behaviour problems, mental and physical illness, desertion, unemployment, eviction, bereavement, large scale debts, and inability to manage on inadequate pensions, to name but a few. The reactions of people to these crises in their lives can be equally varied, and many of our clients come to us anxious, depressed, unhappy or lonely. Many are faced with what appears to them to be insurmountable practical problems, they may be unable to provide the most basic necessities of food, clothing and a home for their children. The range and complexity of these problems constantly test the knowledge, skill and imagination of the social workers. Often many community resources in addition to our own must be mobilized to help a particular person or family, and it is the role of the social worker to co-ordinate these various resources, at the same time as enabling the family to use them.

The aim of our work is to strengthen family life and promote healthy personality development in individuals, and the professional staff constantly strive to maintain a high standard of service. The service is available to all, there are no eligibility restrictions on any grounds such as religion, and help is given free of charge. As far as possible we endeavour to maintain flexibility in our programme so that urgent requests for help can receive prompt attention.

This year our counselling service helped a total of 636 families and individuals, 406 of these were new cases, 110 brought forward from last year and 120 re-opened cases. Two of the major groups included within this total number are Marriage Counselling clients (including pre-marital counselling) 37%, and Adolescent Counselling clients (including the girls' hostel) 17%. We also have a Consultative Service which helps a large number of people in addition to those included in these figures.

THE RESULTS ACHIEVED

The social worker's relationship with each client is of fundamental importance to the success of the work. It is basically one of acceptance and respect for each individual, allowing him at all times to make his own decisions, and showing genuine concern and caring. All too often people who have been unable to resolve their difficulties unaided have begun to feel a sense of failure. The deserted wife or husband, the single girl who is pregnant, the emotionally disturbed child, have often felt rejected or condemned by others. Hence the experience of a relationship with somebody who does not criticise, who is not involved in the situation and who can therefore be objective and see that the client has positive strengths despite his problems, does much to improve his self-esteem. Increased self-esteem in itself is often the key to a person's being able to cope with his problem more adequately. Our clients feel free to discuss their difficulties at length with us secure in the knowledge that whatever is discussed will be kept in strict confidence.

We are constantly being rewarded by the changes which take place in people, sometimes rapidly, and sometimes slowly and with difficulty over a long series of interviews. So many come to us anxious and confused, not knowing which way to turn, and leave happier, more confident and with a clearer purpose. We are always mindful of the fact that if it were not for those who have loyally supported us in our work over the years, we would not be able to achieve these results. We feel that the contributors, auxiliary members, and others who have helped in practical ways, should share with us this sense of reward.

Two

COMPLEMENTARY SERVICES

GIRLS' HOSTEL

The hostel in Kew has now been operating for two and a half years. It is unique in its own right and its successes have come not without trials and hard work in a period of learning by doing in an environment of social experiment. We have up to ten girls at the hostel at any one time, and aim to provide a family-like atmosphere where the girls, most of whom have been emotionally deprived or come from unhappy homes, can experience a sense of belonging, trust and caring. Disciplinary action is designed to help the girls rather than punish them, so that they learn to control their own behaviour, rather than merely to conform to outside controls. They develop their own individual strengths and interests as a result of our encouragement, acceptance, concern and understanding and are able to move out of the hostel equipped to cope with the responsibilities of life.

The work at the hostel is an extension of the central counselling service in that it has a non-resident professional social worker as a member of the staff team, which also includes two house mothers. In this way social work principles are incorporated in the total programme, which thereby becomes therapeutic, rather than merely providing accommodation. The hostel social worker also helps each girl individually with her personal and family problems.

Some of the girls have achieved success. Several have slowly but surely overcome fear, antagonism to society and mistrust of adults. They have become more settled, happy and socially at ease citizens.

CONSULTATIVE SERVICE

This year the intake social worker was involved in 1208 telephone calls and brief interviews in addition to those concerned with registered cases. The consultative service helps a large number of people who have not known where to seek help by guiding them to the most appropriate source of help. The intake social worker's knowledge of community resources is invaluable in this work. Enquiries may be referred to other social agencies, marriage guidance organisations and psychiatric services if they are more appropriate than our own service. Many families are advised as to which statutory benefits to claim when they suffer loss of income, and advice is given on a wide variety of other problems. Our own service is carefully interpreted to those who might be hesitant about approaching us or who want to know whether we are able to help them.

RELIEF FUNDS

The social workers have used all the money available to them for the year for financial relief to clients. Our relief funds have not increased over recent years, and we now find that with the increased cost of living and high rents we are able to assist fewer people financially than in former years. Our policy as regards relief-giving is that it is restricted to those clients who are receiving counselling help from us. We find that in this way the money is put to more effective use because it is part of a total plan to help the client, rather than a mere "hand-out." A proportion of the relief funds is used to help our adolescent clients, including some of the girls who have moved on from the hostel, as many of these young people are living in rooms or private board and their families, if they have families, are not able to help them in periods of crisis such as sickness or unemployment. Many of the adolescents in unskilled jobs earn barely enough to live on and cannot save for emergencies.

STATISTICAL ANALYSIS

Comparison of Services Requested and Services Given	Services Requested	Services Given
Financial and Material	47	130
Housing and Accommodation	66	61
Institutional and Domiciliary Care	16	25
Child Care	12	18
Education, vocational training, employment, leisure interests	25	57
Counselling services	421	717
Hearing Aids	96	76
Consultation	8	51
Legal Advice	36	72
Medical and psychiatric advice	25	43
Miscellaneous	6	72
	<u>758</u>	<u>1322</u>

Three

TYPE OF WORK

Office Interviews	1766
Home Visits and Interviews Outside Office	732
Collateral Visits (e.g. to schools, landlords, employers)	231
Reports to other Agencies	91
Correspondence	1241
Telephone calls	4219
Consultative Services—telephone calls and interviews	1208

SOURCE OF REFERRAL (by categories)

Government Department	83
Voluntary Organisation	48
Hospital	18
Professional people	68
Relatives and others	75
Self	210
Other clients	18
Brought forward by C.W.S.	110

The increasing number of home visits and collateral visits reflects the growth of our work with adolescents. It represents a "reaching out" to them, which is necessitated by the fact that so many teenagers find it hard to cope with the formalised structure of interviews by appointment in an office. Many are seen in their lunch hour, and our car is proving invaluable as virtually a mobile office.

HEARING AID SERVICE:

Our Hearing Aid Clinic continues to provide (free of charge) reconditioned hearing aids to aged and invalid pensioners and others in unusually poor circumstances, in many cases the provision of an aid after years of deafness completely transforms the life of an old person.

We wish to sincerely thank the members of the Australian Audiometrists Association (Victorian Branch) who provide honorary professional assistance. This year we have changed the method of holding clinics, from small weekly clinics to much larger monthly clinics, which have been staffed in rotation by the audiometrists of the following firms, whose ready co-operation in this important work we have deeply appreciated:—Audiphone Co. (Vic.) Pty. Ltd., Rainbow Hearing Aids Pty. Ltd., Nathan Hearing Aids, Myer (Melbourne) Ltd.

In addition our sincere thanks go to—Eveready (Aust.) Ltd. for the donation of batteries for initial installation, donors of second-hand aids, the members of the Australian Audiometrists Association (Victorian Branch), Audigene Acoustics for the supply of ear moulds, Melbourne Chamber of Commerce for meeting the cost of ear moulds.

OUR DEBT TO OTHERS

We are again greatly indebted to the following bodies and individuals for their help in special cases: The Cato Fund, The Queen's Fund, The Jewish Women's Guild, Toc H, The Time and Talents Society, Mr. Owen Davies ABV2, Croyde Pty. Ltd., Beta Sigma Phi Delta Chapter for their considerable help to the Girls' Hostel, Rotary Club of Melbourne, Apex Club of Melbourne and those families who have provided temporary emergency accommodation for teenage girls.

CONTRIBUTORS:

We gladly place on record our sincere thanks for the generous financial help of many individuals, companies and trusts, who continue to support the work of Citizens Welfare Service. Without this support our work could not go on year after year.

All contributions of \$2 or more are allowable as tax deductions, and individual receipts are always promptly sent, however, space prevents us from making individual acknowledgments in this report. Nevertheless we do wish to express our very sincere appreciation of all the generous financial assistance we have received from our loyal supporters.

ANNUAL MEETING

The Seventy-ninth Annual Meeting of contributors was held at the Australian American Centre on Wednesday, 28th September, 1966, and was attended by approximately 70 contributors.

The Hon. L.H.S. Thompson, M.L.C., Minister for Housing, Forests and Aboriginal Affairs, gave a most interesting address on the welfare work being done among aborigines in Victoria.

Four

FINANCE:

The General Account this year shows an excess of income over expenditure of \$1049. This surplus was the result of a legacy of \$5500 received just prior to the close of the financial year. Without this unexpected wind-fall the deficit would have been \$4451, which is in line with our budget figure. The previous year's deficit was \$9827 which has been reduced this year by a drop of \$3229 in salaries and other smaller savings.

Income from contributions and donations was steady at \$14,444 (1966, \$14,588; 1965, \$15,002). The grant from the Federal Attorney General's Department has been increased by \$1000 to \$7500 and that of the Hospital and Charities Commission by \$500 to \$4500, after having remained unchanged for six years. We appreciate this increased support from the Federal and State Governments and only wish that it could have been greater.

Expenditure in the General Account was down \$4120, mainly as a result of the savings in salaries of \$3229 already mentioned. All outgoings continue to be closely watched, but we must accept as inevitable some salary increases arising from the recent decisions of the Commonwealth Arbitration Court. It is clear therefore that unless further savings in expenses can be achieved or income increased C.W.S. will have a deficit for 1967/68 of around \$5000.

We are holding in a separate account an amount of \$1672—being donations toward the cost of a Boys' Hostel and there are some promises of further help toward this project. Until more money is in hand a property cannot be purchased to commence this work for the rehabilitation of boys from unsatisfactory environments.

The Kew Hostel for underprivileged teenage girls showed a deficit of \$2240, an increase of \$1482 on last year's loss of \$758. Accumulated deficits for the 2¾ years of the hostel's operation now total \$4720. To this operating loss must be added the C.W.S. share of the cost of small subsidised capital works, such as the installation of two new showers. To finance these amounts and the hostel deficits the C.W.S. General Account has had to loan the Hostel Account a total of \$5500; the hostel overdraft has increased from \$9689 last year to \$10,153 this year.

With the probability of future deficits on the General Account, the Executive Committee is considering if further transfers of general funds to the hostel are justified.

General investments available to finance deficits have fallen over the past three years as follows:—30/6/65, \$52,548; 30/6/66, \$40,448; 30/6/67, \$35,000. The \$5448 realised from investments this year together with the \$1012 (\$1049 less \$37 loss on sale of asset) surplus of income over expenditure has been used to reduce our General Account overdraft, loan a further \$2000 to the Hostel Account and replace the Social Workers' car \$368.

Financial support from the Ladies' Auxiliaries continues at a very worthwhile level and is much appreciated by the Executive Committee. This year \$2509 (1966, \$3430) was donated to the Kew Hostel by five auxiliaries (Balwyn Auxiliary having disbanded). The expenses of the part time Auxiliaries Secretary have always been met from the General Account and not charged against amounts raised.

A number of charitable trusts has continued to generously support our work. Their grants form a substantial part of our income, without which it would be much more difficult to carry on. We again express our deep appreciation for their assistance.

STAFF:

In August, 1966, Mrs. Connie Benn, Director of Social Work, resigned to accept an appointment at Melbourne University. The Executive Committee wishes to place on record its sincere thanks for the outstanding work done by Mrs. Benn over a period of 5 years. The very high quality of social work standards maintained at C.W.S. is in no small measure due to Mrs. Benn's wise guidance and fine leadership.

Miss Jill Williams has been Acting Director of Social Work since Mrs. Benn's resignation and the committee desires to thank Miss Williams and her colleagues for efficiently and loyally carrying out their duties and maintaining the quality of our counselling work.

During the year we welcomed to our staff Mr. Peter O'Connor (Social Worker), Mrs. N. Fraser (Hostel House-mother), and Mrs. Barbara Hampson (Stenographer) and said goodbye to Miss Betty Mahy (Stenographer) who resigned in January.

In December, 1966, Mrs. Sheehan, part time Auxiliary Secretary, resigned to take up a full time position with another charitable organisation. Mrs. Sheehan did a first class job forming new auxiliaries, arranging publicity and organising functions, for which we thank her most sincerely.

The Executive Committee granted the Executive Director, Mr. T. W. Connor, 3½ months leave of absence to make a private trip to the United Kingdom early this year, it is expected that Mr. Connor's investigations of social welfare conditions in the United Kingdom will benefit both our own organisation and the community generally. Special thanks go to Mr. T. R. Matthews who efficiently carried on the administrative work of C.W.S. during Mr. Connor's absence.

Finally, the committee thanks Mrs. Fraser who has so ably and tactfully carried out the demanding duties of Housemother at the hostel, also Miss Burt, Mrs. Harris, Mrs. Hampson and Mrs. Lenz for another year of conscientious and efficient work.

J. Summerton (President)

T. W. Connor (Executive Director)

Five

LADIES' AUXILIARIES

The Executive Committee of Citizens Welfare Service is again indebted to the Ladies' Auxiliaries for their loyal and enthusiastic support. This year the generous total of \$2509 was donated to the Kew Hostel for underprivileged teenage girls. We sincerely thank the office bearers and auxiliary members for all their help in various ways.

We were sorry to learn that our Auxiliaries Patron Mrs. C. O. Fairbairn O.B.E. has not been well, we send her our best wishes for a speedy recovery.

In December last year Mrs. Beryl Sheehan, our popular part time Auxiliaries Secretary, resigned to take a full time appointment with another charitable organisation. Mrs. Sheehan will be greatly missed by all auxiliary members, nevertheless we thank her for all her enthusiasm, leadership and hard work and wish her every success in her new work.

We are sorry to report that the Balwyn Auxiliary has disbanded, but hope that some of its members may join one of the other auxiliaries.

BOX HILL AUXILIARY

President: Mrs. R. C. Nairn, Hon. Secretary: Mrs. T. Randles, Hon. Treasurer: Mrs. D. Youl.

Box Hill Auxiliary is our most recently formed ladies' group and they are most anxious to obtain new members. Any interested ladies living in the Box Hill area could ring Mrs. Nairn 89-1266.

During the year this group has held a Fashion Show, a street stall, a yoghurt demonstration, and quite recently a demonstration of Vogue ware.

Plans are in hand for further functions later in the year, these include a yoga demonstration, visits to a perfumery and Petersville, a French cookery demonstration and a theatre and supper night.

CIVIS GROUP

President: Mr. Ian Thodey, Hon. Secretary: Miss Kate Nash, Hon. Treasurer: Mr. Geoff Allen.

Towards the end of the financial year a group of young people formed themselves into the Civis Auxiliary to raise funds for the work of C.W.S. and to study social welfare problems in our community. The Executive Committee at its June meeting was glad to confirm Civis as an official auxiliary of C.W.S.

The young people are planning two outstanding functions which should be highly successful. On September 14th a Jazz Concert is being held in the Melbourne Town Hall entitled "Seven Decades of Jazz." Frank Traynor, Ade Monsbrough, Roger Bell and other top line jazz musicians will trace the history of jazz through from its primitive African beginnings to the modern revival movement.

On September 27th a Mannequin Parade is being held in the Isobel Younger Ross Hall, 110 Keppel Street, Carlton, at this function the well known clothes de-

signer Miss Prue Acton will be showing some 70 models of her new collection.

Tickets for both functions can be obtained by ringing or calling at C.W.S. office, 197 Drummond Street, Carlton, phone 34-8293.

EASTERN AUXILIARY

President: Mrs. J. K. Proudfoot, Vice-President: Mrs. J. Reynolds, Hon. Treasurer: Mrs. H. L. Benn, Hon. Secretary: Lady Bland.

Eastern Auxiliary has had another busy and successful year. Members would like to thank the Auxiliaries Patron, Mrs. C. O. Fairbairn, for her interest and help during the past year and to wish her a quick recovery from her serious illness.

The main functions held during the year were:—

A Wine Tasting and Dinner held at the home of Mrs. Reynolds. A Morning Coffee party held at the home of Mrs. Crawford at which Mrs. Proudfoot spoke of her visit to Nauru. A very successful Model Air Display by Hearne's Hobbies held in October at the Wembley Park Oval, Box Hill. A luncheon at Mrs. Sheehan's home, when Mrs. Gillam Hunt gave an interesting talk about her recent visit to South East Asia.

A Mannequin Parade by "Gay Girl" and Luncheon at "Castlereagh" Kew, a Theatre Night at St. Martin's, South Yarra. A Luncheon and demonstration of Chinese cooking at the Golden Phoenix Restaurant in Exhibition Street, which was very well attended. A Morning Coffee Party at Mrs. Towns' home, where Mrs. Sheehan gave a talk and displayed handcrafts from the Varenne Gallery, Warrandyte.

Eastern Auxiliary members would like to take this opportunity to thank their President, Mrs. Proudfoot, for all her hard work and for the warm and business like way she has led the group during the past year.

Many functions are planned for the coming months and new members are always welcome.

PHOENIX BUSINESS GIRLS' AUXILIARY:

President: Miss Norma Butt, Hon. Secretary: Miss Lorraine Patterson, Hon. Treasurer: Miss Nancy Pearson.

The Phoenix group, whose members are all business girls, have had another successful year. Meetings are held in the evening at the C.W.S. offices to enable members to attend without taking time off from work. If any business girl would like to join this friendly and hardworking group, she should ring Miss Butt (63-1917) during business hours.

The most successful function this year was the Garden Fete which was well attended and raised \$154. Other events were a Theatre Night, "Bring a Book and Buy a Book," Birthday Buffet, Law and Order Dinner, St. Martin's Theatre Night, Glamour Gimmicks, Dinner and Sale of Gifts, Champagne Buffet.

One of our most enjoyable evenings was our Glamour Night, when we entertained the C.W.S. social workers

and the hostel girls. At present we are working for our Garden Fete to be held later in the year.

We would like to thank our many friends who have supported our functions by attending and with gifts for sale.

SOUTHERN GROUP AUXILIARY

President: Mrs. J. Lloyd, Vice-President: Mrs. M. Tor-Bey, Hon. Sec.: Mrs. B. van Baer, Asst. Secretary: Mrs. J. Carson, Hon. Treas.: Mrs. A. Blank, Asst. Treasurer: Mrs. E. Vienet.

The Southern Group has had another successful year. The most successful fund raising event was the Christmas Stocking Raffle which cleared \$654, after paying all expenses, this was an excellent result. The theatre night at "Il Trovatore" at the Palais Theatre and the "Dressed in Bad Taste" party last November were both well attended and raised substantial amounts. Coffee parties and card afternoons were also run on several occasions.

After three years as President Mrs. S. Aldous has decided to resign, all members of the Southern Auxiliary and the executive Committee and staff of C.W.S. wish to record a warm vote of thanks to Mrs. Aldous for her friendly guidance, wise leadership and the great amount of time she has freely given since the Auxiliary was first formed in August, 1964. We wish the new President, Mrs. J. Lloyd, a successful term of office.

Special thanks goes to Mrs. Daniels for allowing the

auxiliary the use of the reception rooms at 8 Dickens Street, for meetings and functions.

Among many others who have helped us during the year we would particularly like to thank—Shell Self Service Grocery of Coburg, Bourke Appliances, Mr. Spicer of Ronalds Florist, Reader's Digest, Eliza Tinsley Trust, Reece Electrics, Wedgewood Cakes.

WARRANTYTE AUXILIARY:

President: Mrs. V. J. Brennan, Senior Vice-President: Mrs. H. Bensch, Junior Vice-President: Mrs. J. Garone, Hon. Secretary: Mrs. N. Wilson, Hon. Treasurer: Mrs. F. Rossignoli.

Our small but enthusiastic group has again worked hard to raise money to help the C.W.S. hostel for underprivileged girls.

The main function this year was a champagne and chicken dinner at the "White House" last December, which was most successful. Another successful event was the house party at the home of Mrs. M. McDonough. There were also several smaller morning functions, including a well attended coffee party at the Grand Hotel.

The auxiliary is now preparing for a wine and cheese tasting with hot luncheon luncheon to be held at the "White House," this will be followed later in the year by a combined Fete and Paddy's Market.

We are very appreciative of Mr. and Mrs. H. Bensch's generosity in loaning us their hall at the "White House" for several of our functions.

EXECUTIVE DIRECTOR,
CITIZENS WELFARE SERVICE OF VICTORIA
197 DRUMMOND STREET, CARLTON

I ENCLOSE \$..... TOWARDS THE WORK OF C.W.S.

NAME.....

ADDRESS.....

All Donations are Tax Deductible

THE CITIZENS WELFARE SERVICE OF VICTORIA
Income and Expenditure Statements for the Year Ended 30th June, 1967

GENERAL FUND			
1966		1967	
\$		\$	\$
	INCOME		EXPENDITURE
13,962	Contributions	13,608	350 Audit and Accountancy Fees
626	Donations	746	275 Advertising
	Legacy	5,500	204 Bank charges and interest
3,082	Investment Income	2,982	Depreciation—
1,008	Opportunity Shop	1,008	377 Furniture and Fittings
4,000	Hospitals and Charities Commission	4,500	813 Motor Vehicles
6,500	Commonwealth Government Marriage Counselling Grant	7,500	456 Insurance
9,827	Excess of Expenditure over Income for year		280 Lighting and Heating
			726 Postages and Telephones
			912 Printing and Stationery
			25 Repairs and Maintenance
			22,745 Salaries
			658 Staff Expense Allowances
			562 Sundry Expenses
			622 Travelling Expenses
			— Excess of Income over Expenditure for year
			1,049
<u>\$39,005</u>		<u>\$35,934</u>	<u>\$39,005</u>
			<u>\$35,934</u>
60,624	General Funds, 30th June, 1966	50,767	
(\$9,827)	Excess of Income over Expenditure for year	1,049	
(\$30)	Loss on realisation of investments	(\$37)	
<u>\$50,767</u>	GENERAL FUNDS, 30th JUNE, 1967	<u>\$51,779</u>	

HOSTEL FUND		RELIEF FUNDS	
1966		1966	
\$	\$	\$	\$
	INCOME		INCOME
3,070	Board	8	Bank Interest
2,358	Victorian Government Subsidy	2,690	Contributions
	Donations—	634	Investment Income
3,430	Ladies' Auxiliaries	102	Refunds
485	Others		
29	Refunds		
9,372		\$3,434	\$2,488
	EXPENDITURE		EXPENDITURE
	\$		\$
68	Advertising	2,496	Grants to clients
543	Bank interest and charges		
327	Cleaning and gardening	938	Relief Funds, 30th June, 1966
53	Insurance	9,230	Relief Funds, 30th June, 1967
162	Laundry	\$10,168	
395	Lighting and heating		
	Maintenance—		
350	Building		
219	Furniture and Fittings		
2,271	Provisions		
90	Rates		
5,216	Salaries		
356	Sundry Expenses		
80	Telephones		
10,130			
758	Excess of Expenditure over Income for year	740	Trust Funds, 30th June, 1966
1,722	Deficit at 30th June, 1966	2,978	Monies received for distribution
		3,718	
		3,260	Disbursements
\$2,480	ACCUMULATED DEFICIENCY, 30th JUNE, 1967	\$458	TRUST FUNDS, 30th JUNE, 1967
			\$658

Eight

THE CITIZENS WELFARE SERVICE OF VICTORIA
Financial Statements for the Year Ended 30th June, 1967

	General Fund	Hostel Fund	Relief Funds	Trust Funds
	\$	\$	\$	\$
BALANCE SHEET—30th JUNE, 1967				
Funds (Deficiency) 30th June, 1967	51,779	(4,720)	10,256	658
Loan from General Fund to Hostel Fund	(5,500)	5,500		
Boys' Hostel, donations in advance	1,672			
Surplus on sale of land and buildings	21,203			
Government Grant		20,486		
	<u>\$69,154</u>	<u>\$21,266</u>	<u>\$10,256</u>	<u>\$658</u>
Represented by—				
FIXED ASSETS:				
Land and Buildings at cost	20,700	26,000		
Building Improvements at cost	10,306	2,250		
Motor Vehicles at cost	3,002			
Less Accumulated depreciation	(533)			
Furniture and fittings at cost	4,563	3,109		
Less Accumulated depreciation	(1,509)			
	<u>\$36,529</u>	<u>\$31,359</u>		
INVESTMENTS at cost	35,000		8,600	
CASH AT BANK AND ON HAND	40	60	1,656	658
TOTAL ASSETS:	<u>\$71,569</u>	<u>\$31,419</u>	<u>\$10,256</u>	<u>\$658</u>
LESS CURRENT LIABILITIES:				
Bank Overdraft	2,415	10,153		
NET ASSETS:	<u>\$69,154</u>	<u>\$21,266</u>	<u>\$10,256</u>	<u>\$658</u>
AUDITORS' REPORT:				
In our opinion—				
(a) the above Balance Sheet and accompanying Statements of Income and Expenditure are properly drawn up so as to give a true and correct view of the state of the Organisation's financial affairs; and				
(b) the accounting and other records examined by us have been properly maintained.				
			(Signed) YOUNG & OUTHWAITE, Chartered Accountants.	
Melbourne, 1st August, 1967.				