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197 DRUMMOND ST.,  
CARLTON

Telephone: 34 8293  
(5 lines)

ANNUAL REPORT 1965-1966

Any one  
can be  
a  
client!

CITIZENS WELFARE SERVICE  
OF VICTORIA

## LIFE MEMBERS

The undermentioned citizens (some of whom are now deceased) became Life Members of the Agency in the years indicated since 1930:—

- |   |   |
|---|---|
| 1930—Mrs. H. H. SMITH                       | 1946—Mr. W. WARREN KERR                       |
| 1930—Lady LYLE                              | 1947—Mrs. OLIVIA GARDENER                     |
| 1932—Mr. DARREN BAILLIEU                    | 1947—Mrs. C. LEWIS HEATH                      |
| 1932—Mr. EVERARD BAILLIEU                   | 1947—Mrs. W. M. SCOTT                         |
| 1932—Mr. JOHN REED                          | 1947—Cr. E. W. RAVEN<br>(Camberwell)          |
| 1932—Mrs. JOHN REED                         | 1938—Cr. Mrs. NELLIE MALCOLM                  |
| 1934—Cr. J. H. NETTLETON<br>(Camberwell)    | 1948—Miss I. V. BARBER                        |
| 1935—Cr. R. B. BARNES<br>(Camberwell)       | 1948—Mr. ARTHUR HORDERN                       |
| 1936—Cr. W. R. DIMMICK<br>(Camberwell)      | 1948—Mrs. DONALD SMITH                        |
| 1937—Cr. D. W. WATSON<br>(Camberwell)       | 1948—Mrs. D. A. SKENE, M.B.E.                 |
| 1937—Dr. UNA B. PORTER                      | 1949—Mrs. I. BOYD                             |
| 1937—Mr. W. E. McPHERSON                    | 1949—Mrs. M. TAYLOR                           |
| 1937—Mr. J. J. HAVERTY                      | 1949—Cr. A. D. RENTON<br>(Camberwell)         |
| 1938—Cr. W. R. WARNER<br>(Camberwell)       | 1950—Miss M. LUSH                             |
| 1938—Mr. GEORGE L. DICKSON                  | 1951—Cr. H. F. DAWSON<br>(Camberwell)         |
| 1939—Cr. O. B. NORMAN<br>(Camberwell)       | 1952—Cr. J. H. KINNEAR<br>(Camberwell)        |
| 1940—Cr. J. S. AUGUST, J.P.<br>(Camberwell) | 1953—Cr. A. H. PEARCEY<br>(Camberwell)        |
| 1940—Miss GRACE TURNER                      | 1954—Cr. H. C. STANLORD, J.P.<br>(Camberwell) |
| 1941—Cr. W. A. FORDHAM<br>(Camberwell)      | 1955—Mr. V. Y. KIMPTON                        |
| 1942—Cr. A. E. VINE, J.P.<br>(Camberwell)   | 1957—Mr. W. M. STEWART                        |
| 1943—Cr. F. N. LE LEU, J.P.<br>(Camberwell) | 1957—Miss M. A. WILLIAMSON                    |
| 1945—Cr. K. L. O. MACLEAY<br>(Camberwell)   | 1958—Mr. DOUGLAS KEEP                         |
| 1946—Cr. R. C. COOPER, J.P.<br>(Camberwell) | 1958—Mr. S. GRIEG SMITH                       |
|   | 1961—Sir SAMUEL WADHAM                        |
|   | 1961—Mrs. G. I. STEVENSON                     |
|   | 1961—Mrs. H. F. CRESWICK                      |
|   | 1961—Mrs. C. H. MARTIN                        |
|   | 1963—Mr. M. R. TARRANT                        |

# The Citizens Welfare Service of Victoria

Founded 1887

197 Drummond Street, Carlton, N.3.

Chief Patron: Lieut.-Gen. The Hon. Sir Edmund Herring  
K.C.M.G., K.B.E., D.S.O., M.C., E.D., K.St.J.

Patron: Professor Sir Samuel Wadham, Kt., M.A., LL.D.

Auxiliaries Patron: Mrs. C. O. Fairbairn, O.B.E.



## EXECUTIVE COMMITTEE AND STAFF

President: Lt.-Col. J. Summerton, O.B.E., E.D., B.Com., Dip.Soc.Stud.,  
F.A.I.M.

Vice-Presidents: Rev. Dr. H. F. Leatherland, M.A., B.D., Ph.D.  
Todd Trevaks, Esq., LL.B.

Hon. Treasurer: V. A. Hill, Esq., A.C.I.S., A.A.S.A., F.C.A.A.

Executive Committee: Mrs. S. Aldous, J. P. Gore Claridge, Esq., B.A., B.Com.,  
A.C.A., Mrs. J. K. Proudfoot.

Miss Elizabeth Sharpe, Dip.Soc.Stud.(Lond.), Associate  
Professor Ruth Hoban, B.A., B.Com., Dip.Ed.

W. J. K. Pritchard, Esq., L. J. Tierney, Esq., B.A., M.Sc.,  
Dip.Soc.Stud.

Honorary Legal Advisers: Messrs. Madden, Butler, Elder and Graham.

Auditors: Messrs. Young and Outhwaite.

Hon. Psychiatric Consultant: Dr. L. Guile.

Executive Director: Terence W. Connor, Esq., F.I.P.M.

Director of Social Work: Mrs. C. Benn, B.A., Dip.Soc.Stud.

Social Workers: Miss Jill Williams, B.A., Dip.Soc.Stud.

Miss Joan Walters, B.A., Dip.Soc.Stud.

Mrs. Wendy Weeks, B.A., Dip.Soc.Stud.

Miss Margaret Tinney, B.A., Dip.Soc.Stud.

Auxiliaries Secretary: Mrs. F. V. Sheehan.

Telephone Numbers: 34 8293 (5 lines)

# SEVENTY-NINTH ANNUAL REPORT, 1965-1966

For 79 years C.W.S. has been giving continuous community service free of charge to individuals and families in distress without regard to race, colour or religion.

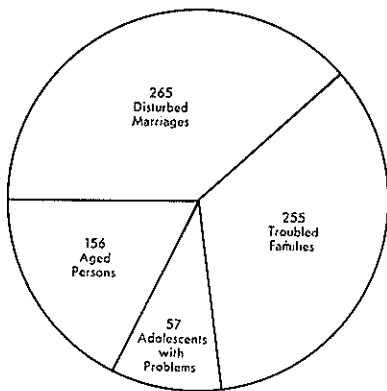
Over this long period of time our clients have changed as have our methods of helping them, but we have always endeavoured to fill gaps which exist in social welfare services. In our community there is a sad lack of preventative services in all areas of social welfare and this has caused us to pour more and more of our efforts into intensive work with marital and parent-child relationships which now forms a large proportion of our counselling services.

## C.W.S. CLIENTS — WHO ARE THEY?

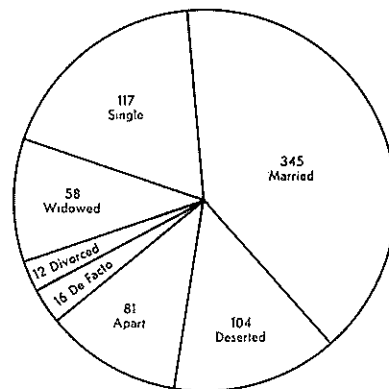
This question is frequently asked of people associated with the work of C.W.S. A rough breakdown of the social class composition of our clients indicates that the clients of C.W.S. can be anybody's neighbour, anybody's relative or anybody's friend. Problems like promiscuity, infidelity, pre-marital pregnancy, alcoholism, frigidity, loneliness, can and do occur in all social classes. The client sitting in the C.W.S. waiting room can be a bank manager or an unskilled labourer, a solicitor or a university student.

The statistical analysis which follows, attempts to categorise C.W.S. clients in various ways, but whatever category they fall into they have a common denominator — they all have a problem and they are all seeking help with it.

This year 733 families and individuals received help from C.W.S., of these 485 were new cases, 102 were brought forward from last year and 146 were reopened cases.



COUNSELLING CATEGORIES OF CASES



MARITAL STATUS OF CLIENTS

## HOW DOES C.W.S. HELP ITS CLIENTS?

The individual level.—Each client's problem is assessed by a full-time intake social worker. If the intake worker decides the client can be helped by C.W.S. he is assigned to another social worker, who will continue to work with him until his problem is resolved, or found to be insoluble — this process can take two or 20 interviews and can last for two weeks or two years. In this process the social worker's specialized knowledge about community resources, interviewing techniques and other methods of helping are quite invaluable.

**Complementary Services.**—The skill of the social worker is assisted by various complementary services provided by C.W.S. and used by the worker as tools in the enabling process. These services are: a relief fund, providing limited material help; a hearing aid clinic for pensioners; a hostel for underprivileged working girls and a consultative service provided by the intake worker.

**Maintaining the Standard of Work.**—In the last year C.W.S. has emphasized various professional methods of maintaining a high standard of casework. Each social worker has weekly individual sessions with the Director of Social Work; a psychiatric consultant visits C.W.S. regularly; fortnightly case discussions are attended by the social work staff; staff members are encouraged and assisted to attend professional conferences and seminars.

C.W.S. also assists in the training of social work students by providing supervised field work placements for the Melbourne University Department of Social Studies. Apart from providing professional stimulus for the staff, the training of students is regarded as a community service.

**The Community Level.**—Working with so many individuals provides C.W.S. with a great deal of knowledge about people and their problems which can be used to help prevent the occurrence of similar problems for other people. This knowledge is used by various staff members working on many different Committees throughout the social welfare field — it is seen as preventative work and is aimed at potential future clients. The knowledge is also used as a basis for numerous educational talks and lectures delivered by staff members to a variety of community organisations; topics have covered the many aspects of C.W.S. work — e.g., assessment of youth services, poverty in our community, sex education, marriage counselling, etc.

## HOW CAN THE WORK BE IMPROVED?

There are many different ways to improve C.W.S. service to the community, e.g., increase intensity of work by increasing numbers of professional staff; introduce new complementary services; extend into regional and country areas.

We are always considering these problems and subject to finance being available, hope to introduce some of them in future years. We are always conscious of the question of how can our limited financial resources be best used in the service of the community.

Social welfare work is difficult because it is dealing with human and social problems, about which there has been insufficient research. There are no certain lines of procedure, so we continually experiment with new methods, as well as testing old methods of treating problems.

## COMPARISON OF SERVICES REQUESTED AND SERVICES GIVEN

	Services Requested	Services Given
Financial and Material .....	87	89
Housing and Accommodation .....	76	52
Institutional and Domiciliary Care .....	24	26
Child Care .....	23	23
Education, vocational training, employment, leisure interests	38	73
Counselling Services .....	430	718
Hearing Aids and Appliances .....	109	87
Consultation .....	16	76
Legal Advice .....	65	101
Medical and Psychiatric Advice .....	26	66
Miscellaneous .....	16	124
	<hr/>	<hr/>
Total .....	910	1,435

TYPE OF WORK	SOURCE OF REFERRAL (by categories)
Office interviews ..... 2,019	Government Department ..... 121
Home visits ..... 460	Voluntary Organization ..... 71
Collateral visits ..... 157	Hospital ..... 23
Reports to other agencies ..... 108	Professional People ..... 63
Correspondence ..... 1,255	Relatives and others ..... 75
Telephone calls ..... 4,495	Self ..... 254
Enquiries answered by Consultative Service ..... 610	Other Clients ..... 24
	Brought forward by C.W.S. .... 102

## HEARING AID SERVICE

The hearing aid service which provides free reconditioned hearing aids to aged and invalid pensioners continues its good work. Our thanks go to members of the Australian Audiometrists Association (Victorian Branch) who have provided honorary professional assistance throughout the year. During 1965-66 106 applications for aids were received and dealt with.

Our sincere thanks are again due to:

Eveready (Aust.) Ltd. for the donation of batteries for initial installation.

Donors of second-hand aids.

The members of the Australian Audiometrists Association (Victorian Branch).

Audigene Acoustics for the supply of ear moulds.

Melbourne Chamber of Commerce for meeting the cost of ear moulds.

## OUR DEBT TO OTHERS

We are again greatly indebted to the following bodies and individuals for their help in special cases: The Cato Fund, The Queen's Fund, The Society to Assist Persons of Education, The Jewish Women's Guild, the various Ladies' Benevolent Societies, The St. Vincent de Paul Society, The Time and Talents Society, Apex, Rotary, Sun Toy Fund, Mr. Owen Davies, ABV2, Croyde Pty. Ltd. and Beta Sigma Phi.

We also acknowledge with thanks the help and interest of press, radio and television stations.

## CONTRIBUTIONS

Once again we wish to record our sincere thanks for the generous help of many individuals, companies and trusts who have supported the work of Citizens Welfare Service during the current financial year. Without this support our work could not continue.

All contributions to our work are allowable as tax deductions, and individual receipts are always promptly sent, however space prevents us from making individual acknowledgements in this report, but we do wish to express our sincere appreciation of the financial help we have received from our loyal supporters.

## ANNUAL MEETING

The Seventy-eighth Annual Meeting of contributors was held at the Australian American Centre on Wednesday, 29th September, 1965, and was attended by approximately 70 contributors.

The Minister for Local Government, the Hon. R. J. Hamer, E.D., M.L.C., gave a most interesting address on the decentralisation of social welfare services and the provisions of the new Maintenance Act.

## FINANCE

Unfortunately we continue to operate on a deficit in our General Account, which this year was \$9,827, this included \$1,190 provided for depreciation, making the actual cash deficit \$8,637. The increased deficit was almost entirely due to a larger salaries bill, resulting from a rise in the number of social workers employed from four full time and one half-time, to five full time social workers, the addition of a case-aide to assist the social workers and the paying of long service leave and a retiring gratuity to a long service employee who retired. The Executive Committee is concerned about these rising costs which this year will include the basic wage rise and is investigating all aspects of the problem, as well as looking at ways and means of increasing sources of income.

Total income at \$29,178 is almost unchanged (1965, \$29,288), contributions have remained fairly steady at \$14,588 (1965, \$15,002); the effect of the special drive for more funds has not yet had time to make itself felt, but the indications are that it is going to be difficult to increase donations from our usual contributors.

Some early donations have been made to the proposed hostel for under-privileged teenage boys, these will be set aside in a separate account until we have approximately \$12,000 in hand, which is our share of the establishment costs of \$36,000 (\$24,000 is expected by way of a subsidy from the State Government). It is estimated it will be twelve months before the Boys' Hostel can open, we are hoping to interest some Lions' Clubs in the worthwhileness of this project.

The Hostel at Kew for deprived and underprivileged adolescent girls is operating successfully but showed a deficit of \$758 this financial year (1965, \$1,722). This improved result was mainly the result of excellent work by our six ladies' auxiliaries, who contributed \$3,430 towards hostel running costs. We are hoping we may break even in 1966/67.

Investments have dropped from \$52,548 to \$40,448, some of this money was used to finalise the expenses incurred on alterations to the office building, whilst the balance was required to meet the increased deficit. The Relief Account again showed a surplus—1966, \$938 (1965, \$560), indicating a reduction in requests for material help.

Our work has again been substantially assisted by generous donations from several charitable trusts, without whose continuing financial support we could not carry on. The subsidy from the Commonwealth Attorney-General's Department rose from \$5,500 last year to \$6,500 this year, we greatly appreciate this support of our marriage counselling work and a further increase of \$1000 has been approved for 1966/67. The subsidy from the Hospital and Charities Commission remains at \$4,000, as it has for some years, whilst we appreciate this help we continue to hope for increased assistance from this source.

## STAFF

We have had three changes in our social work staff this year. Mrs. Helen Kilkenny and Mrs. Christina Martin resigned to set up house and Miss Amelia Sykier resigned to go overseas. We thank them for their loyal and efficient service to C.W.S. and offer them our best wishes for the future.

In March, we said a sad farewell to Mrs. E. Johnson, who retired after 22 years continuous service, her cheerful readiness to help staff and clients will be greatly missed. The Executive Committee wishes to place on record its sincere thanks to Mrs. Johnson for her very conscientious, loyal and efficient service over this long period, which it tangibly recognised by the granting of a retiring gratuity. We wish Mrs. Johnson a long and happy retirement.

We welcome to our staff three new social workers Miss Joan Walters, Mrs. Wendy Weeks and Miss Margaret Tinney. We are also pleased to welcome Mr. Rex Matthews who replaced Mrs. Johnson in charge of our financial records and Mrs. J. Harris who has joined us as stenographer/receptioniste.

The Executive Committee once again sincerely thanks Mrs. C. Benn (Director of Social Work), the social workers and case aide for their magnificent efforts in meeting the needs of our clients and in maintaining very high standards in their work. The Committee also thanks Mrs. F. V. Sheehan (Auxiliaries Secretary), the hostel staff and the office staff for another year of conscientious and efficient work.

J. SUMMERTON (President)

T. W. CONNOR (Executive Director)



## LADIES' AUXILIARIES



Mrs. BERYL SHEEHAN  
(Aux. Secretary)  
who is always happy to  
welcome new members

Connor, and Auxiliary Secretary, Mrs. F. V. Sheehan. This has led to better co-ordination of the auxiliaries within the structure of C.W.S.

The next combined function will be a "Hobbies Day" at Wembly Park, Box Hill, on October 1st, at 2 p.m.

### BALWYN GROUP:

Joint Convenors: Mrs. L. W. Crawford and Mrs. W. L. Dick. Hon. Treasurer: Mrs. D. Leigh.

During the past year our fund raising activities have been a stall at the Balwyn Women's Club, a morning coffee and Yoga demonstration given by Mrs. M. White, with a Christmas gift stall at the home of Mrs. Crawford. Our group managed the morning tea and lunch stall at the Paddy's Market. We also organised and provided the larger part of the afternoon tea at the Art Show.

More recently a most interesting morning coffee party with a talk and film of Nauru given by Mrs. J. K. Proudfoot, was held at the home of Mrs. Crawford. At this function we had a very successful stall.

We have supported the Eastern auxiliaries in various ways throughout the year.

To the friends who support us, we extend our warm appreciation and also thanks to Stuart's Furnishings of South Yarra for their generous donation of materials.

### BOX HILL AUXILIARY:

President: Mrs. R. C. Nairn. Vice-President: Mrs. S. H. James. Hon. Secretary: Mrs. T. Randles. Hon. Treasurer: Mrs. D. Youl.

This is our first Annual Report as we have been a working group for only a year.

Our money raising functions included a garden stall at the combined Eastern Auxiliaries Paddy's Market, a penny drive, luncheons at the homes of Mrs. R. Nairn, Mrs. T. Randles, and Mrs. C. Tapner and side tables at our meetings.

We are looking to the new year with confidence and pleasure. We thank our speakers, Mrs. D. Neyman and Mrs. Sheil, also the Box Hill Council for the use of the auxiliary room at the Town Hall, although during the winter months some of the meetings have been held at the home of Mrs. D. McLean.

### Thanks:

The Executive Committee of Citizens Welfare Service deeply appreciates the tremendous help given by the ladies auxiliaries to the Kew Girls' Hostel. The \$3,430 raised in 1965/66 was truly magnificent. We take this opportunity to thank auxiliary office-bearers and members for their support and for the generous response given to any request for help.

### Welcome to our Patron:

All Auxiliary members were invited to a luncheon given by the President of the Eastern Auxiliary, Mrs. J. K. Proudfoot, to welcome our Patron, Mrs. C. O. Fairbairn. We were delighted and honoured with her acceptance of our invitation to become our first Patron and we look forward to the future, happy in the knowledge that her great experience will help and guide us in our fund raising endeavours.

### Art Exhibition:

We held our first Art Exhibition in May at the home of Mr. and Mrs. T. W. Connor, "Naringun", Mornington. We had wonderful support from Artists and Potters and we were able to present a very exciting and comprehensive exhibition. It is hoped to make this an annual event.

### Combined Meetings:

Another step forward has been the informal quarterly luncheons between representatives of all auxiliaries and Executive Director, Mr. T. W.

## EASTERN AUXILIARY:

President: Mrs. J. K. Proudfoot. Vice-President: Mrs. J. Reynolds. Hon. Secretary: Lady Bland. Hon. Treasurer: Mrs. H. L. Benn.

Members of our auxiliary who come from a very wide and scattered area meet every third Monday of the month at the hostel in Kew at 10.30 a.m. In August of this year we enter into our third year of working to raise funds for the hostel. During the past year, Mrs. Ellsa Ardern gave a talk and a small exhibition of her pottery at the home of Mrs. R. Hobill. This was followed by the Paddy's Market at the Box Hill Town Hall where some of our members held a mannequin parade of clothes which were sold. This parade was compared by Mrs. Vi Greenhalf. A chicken and champagne luncheon followed by a mannequin parade was held at "Castlereagh," East Kew, and a wine tasting given by the Wine and Brandy Association was held at the home of Mr. and Mrs. J. Reynolds.

We would be pleased to welcome new members to our group.

Our thanks to the hostel staff who make us so welcome each month and to our friends who have helped us in many ways.

## PHOENIX BUSINESS GIRLS' AUXILIARY:

President: Miss Norma Butt. Vice-President and Hon. Secretary: Miss Lorraine Patterson. Hon. Treasurer: Miss Heidie Meyer.

Our small group of energetic and enthusiastic girls work very well at raising money and arranging nights with the girls at the hostel. One of the most enjoyable occasions for us is our now annual Christmas visit to the hostel, when we take out a special supper and gifts for the girls. Other nights which we have enjoyed were a make-up night and a sewing night, both at the hostel.

Our money raising functions for the year have been theatre nights, dinner meetings, a wine tasting and a successful Sunday night high tea. We are now preparing for our second anniversary dinner.

New members would be very welcome; we meet in the office at C.W.S. on the last Monday in the month at 6 p.m.

Our sincere thanks to our friends who have supported our activities and helped make all our functions so enjoyable.

## SOUTHERN AUXILIARY:

President: Mrs. S. Aldous. Senior Vice-President: Mrs. M. Tor Bey. Junior Vice-President: Mrs. A. Blamey. Hon. Secretary: Mrs. H. Frosh. Hon. Asst. Secretary: Mrs. D. Lloyd. Hon. Treasurer: Mrs. J. Carson. Hon. Asst. Treasurer: Mrs. A. Blank. Hon. Publicity Officer: Mrs. E. Vienet.

We meet on the second Tuesday of each month at the home of Mrs. Daniels, 8 Dickens Street, St. Kilda. Fund raising for the year included a street stall, luncheons and card parties and a most successful dinner and wine tasting at 8 Dickens St., St. Kilda. This was a combined effort as we were assisted by the Phoenix Business Girls' Auxiliary. We were pleased to welcome our Auxiliary Patron, Mr. Brian Dixon, M.L.A., and Mrs. Dixon.

We thank all our friends who have helped us over the year and we would be happy to welcome new members.

Our special thanks to the Wine & Brandy Association, Kraft Foods Ltd., and to Mrs. Daniels for the generous use of 8 Dickens Street.

## WARRANTYTE AUXILIARY:

President: Mrs. V. J. Brennan. Vice-President: Mrs. P. Carr. Hon. Secretary (acting): Mrs. D. Cahill. Hon. Treasurer: Mrs. R. McAuley.

We have had a very successful twelve months. Although we are a very small group we can call on a number of friends to help us with our larger functions. Meetings are held on the first Tuesday morning in the month at the home of Mrs. D. Cahill.

Fund raising efforts for the year included a mannequin parade and luncheon, the raffle of a Christmas hamper, Paddy's Market, morning coffee parties at the homes of some of our members, a luncheon and address with slides on New Zealand, and two sherry parties.

Some of our members organised the children's clothing stall at the Paddy's Market at Box Hill.

We have appreciated the gifts for our stalls, the friends who have worked with us and all who have loyally supported our functions.

A very special thanks to Miss Dianne Limb and Mr. Peter Evans and their friends for their fine fund raising effort.

*Any lady wishing to join an auxiliary should ring Mrs. Beryl Sheehan (Aux. Secretary) 34 8293*

# CITIZENS' WELFARE SERVICE OF VICTORIA

## Income and Expenditure Statement for the Year Ended 30th June, 1966

### GENERAL FUND

1965 \$		1966 \$	1965 \$		1966 \$
<b>INCOME:</b>			<b>EXPENDITURE:</b>		
13,932	Contributions .....	13,962	320	Audit and Accountancy Fees .....	350
1,070	Donations .....	626	312	Advertising .....	275
2,760	Investment Income .....	3,082	60	Bank Charges and Interest .....	204
1,088	Opportunity Shop .....	1,008		Depreciation—	
938	Rent .....	—	324	Furniture and Fittings .....	377
4,000	Hospital and Charities' Commission	4,000	102	Motor Vehicles .....	813
5,500	Commonwealth Government Marriage Counselling Grant .....	6,500	284	Insurance .....	456
\$2,910	Excess of Expenditure over Income for year .....	\$9,827	468	Lighting and Heating .....	280
			628	Postage and Telephone .....	726
			1,006	Printing and Stationery .....	912
			16	Rates .....	(26)
			64	Repairs and Maintenance .....	25
			27,112	Salaries .....	32,745
			—	Staff Expense Allowances .....	658
			792	Sundry Expenses .....	588
			710	Travelling Expenses .....	622
<u>\$32,198</u>		<u>\$39,005</u>	<u>\$2,198</u>		<u>\$39,005</u>
63,534	General Funds, 30th June, 1965 .....	60,624			
(\$2,910)	Excess of Expenditure over Income for year .....	(\$9,827)			
—	Loss on Realisation of Investments .....	(30)			
<u>\$60,624</u>	<b>GENERAL FUNDS, 30th JUNE, 1966</b>	<u>\$50,767</u>			

### HOSTEL FUND

1965 \$		1966 \$
<b>INCOME:</b>		
1,360	Board .....	3,070
1,332	Victorian Government Subsidy .....	2,358
	Donations—	
1,948	Ladies' Auxiliaries .....	3,430
—	Others .....	485
—	Refunds .....	29
4,640		9,372
<b>EXPENDITURE:</b>		
—	Advertising for Staff .....	68
648	Bank Interest .....	543
122	Cleaning and Gardening .....	327
—	Insurance .....	53
74	Laundry .....	162
230	Lighting and Heating .....	395
	Maintenance—	
228	Building .....	350
—	Furniture and Fittings .....	219
1,480	Provisions .....	2,271
—	Rates .....	90
3,282	Salaries .....	5,216
298	Sundry Expenses .....	356
—	Telephones .....	80
6,362		10,130
1,722	Excess of Expenditure over Income for year .....	758
—	Deficit at 30th June, 1965 .....	1,722
<u>\$1,722</u>	<b>ACCUMULATED DEFICIENCY, 30th   JUNE, 1966</b>	<u>\$2,480</u>

### RELIEF FUNDS

1965 \$		1966 \$
<b>INCOME:</b>		
18	Bank Interest .....	8
1,398	Contributions .....	2,690
634	Investment Income .....	634
—	Refunds .....	102
\$2,050		\$3,434
<b>EXPENDITURE:</b>		
1,490	Grants to Clients .....	2,496
560	Surplus .....	938
8,670	Relief Funds 30th June, 1965 .....	9,230
<u>\$9,230</u>	<b>RELIEF FUNDS, 30th JUNE, 1966</b>	<u>\$10,168</u>
<b>TRUST FUNDS</b>		
534	Trust Funds, 30th June, 1965 .....	740
3,610	Monies Received for Distribution .....	2,978
4,144		3,718
3,404	Disbursements .....	3,260
<u>\$740</u>	<b>TRUST FUNDS, 30th JUNE, 1966</b>	<u>\$458</u>

**CITIZENS' WELFARE SERVICE OF VICTORIA**  
**Financial Statements for the Year Ended 30th June, 1966**

**BALANCE SHEET — 30th JUNE, 1966**

	General Fund	Hostel Fund	Relief Funds	Trust Funds
	\$	\$	\$	\$
Funds (Deficiency) 30th June, 1966 .....	50,767	(2,480)	10,168	458
Loan from General Fund to Hostel Fund .....	(3,500)	3,500		
Surplus on Sale of Land & Buildings .....	21,203			
Government Grant .....		20,086		
	\$68,470	\$21,106	\$10,168	\$458

The above Funds are represented by—

**FIXED ASSETS:**

Land and Buildings, at cost .....	20,700	26,000
Building Improvements, at cost .....	10,306	1,626
Motor Vehicles, at cost .....	2,913	
Less Accumulated Depreciation .....	(813)	
Furniture and Fittings, at cost .....	4,563	3,109
Less Accumulated Depreciation .....	(1,169)	
	\$36,500	\$30,735

INVESTMENTS, at cost .....	40,448		8,600	
CASH AT BANK AND ON HAND .....	40	60	1,568	458
<b>TOTAL ASSETS</b> .....	<b>\$76,988</b>	<b>\$30,795</b>	<b>\$10,168</b>	<b>\$458</b>

**LESS CURRENT LIABILITIES:**

Bank Overdraft .....	8,518	9,689		
<b>NET ASSETS</b> .....	<b>\$68,470</b>	<b>\$21,106</b>	<b>\$10,168</b>	<b>\$458</b>

**AUDITORS' REPORT:**

We have examined the records of the Society for the year ended 30th June, 1966, and report that, in our opinion, the above Balance Sheet and the accompanying Income and Expenditure Statements are properly drawn up so as to give a true and fair view of the state of the Society's affairs.

YOUNG & OUTHWAITE,  
Chartered Accountants.

Melbourne, 1st August, 1966.

**EXECUTIVE DIRECTOR,  
CITIZENS WELFARE SERVICE OF VICTORIA  
197 DRUMMOND STREET, CARLTON**

**I ENCLOSE \$..... TOWARDS THE WORK OF C.W.S.**

**NAME**.....

**ADDRESS**.....

**All Donations are Tax Deductible**