

CWS

8

**annual  
report  
1956-57**

**THE CITIZENS WELFARE SERVICE OF VICTORIA**

**A FAMILY SERVICE AGENCY**



# **THE CITIZENS WELFARE SERVICE OF VICTORIA**

## **OFFICE-BEARERS AND EXECUTIVE COMMITTEE**

**AS AT 30th JUNE, 1957**

### **PRESIDENT:**

Mr. Douglas Keep

### **VICE-PRESIDENTS:**

Mr. W. M. Stewart

Miss M. A. Williamson

### **EXECUTIVE COMMITTEE:**

Mrs. O. Gardener, O.B.E.

Mrs. C. H. Hall

Assoc. Professor Ruth Hoban

Mrs. L. Orbuck

Professor R. I. Downing

Mr. Marcus Tarrant

Professor Sir Samuel Wadham, Kt.

### **HON. TREASURER:**

Mr. W. M. Stewart

### **HON. LEGAL ADVISERS:**

Madden, Butler, Elder, and Graham

### **HON. ARCHITECTS:**

John W. Wright, F.R.A.I.A.

E. L. Wright, A.R.A.I.A.

### **AUDITORS:**

Young & Outhwaite (CHARTERED ACCOUNTANTS, AUST.)

### **DIRECTOR OF SOCIAL WORK AND RESEARCH:**

L. Tierney, B.A., M.Sc.

### **ASST. SECRETARY:**

S. J. Warrell

### **SECRETARY:**

S. Greig Smith, F.C.I.S., J.P.

## *Some Facts and Figures*

1,415 Appeals for Help were received.

These included —

- 896 family groups with 2,242 children.
- 145 elderly people.
- 374 other individuals with miscellaneous problems.

Among those we helped there were —

- 254 cases who had no accommodation.
- 390 families where only one parent was present.
- One-third only of our cases were people who were living in homes or flats.
- 31 children separated from their parents received individual foster care.

# **Yesterday, TO-DAY, Tomorrow**

## **Yesterday**

This report is more than just a record of another year of community service. It marks the end of an era in the history of the Citizens Welfare Service of Victoria.

In 1924, the Citizens Welfare Service, then known as the Charity Organisation Society of Melbourne, erected a building on a site in Exhibition Street which it had previously purchased. In honour of Professor Edward Ellis Morris, the founder of the Society in 1887, the building was named Morris House, and there, for the subsequent 33 years, the agency has carried on its family welfare work.

## **TO-DAY**

Developments over the past few years have brought the agency to a financial cross-roads. Steadily growing administrative and service costs, and the increasing need of money for the material relief of distressed families, have not been matched by an increased income. There has been, of necessity, much dipping into accumulated reserves until these have virtually disappeared.

And so the stage was reached, a few months ago, at which the Committee were forced to the decision that, in order to ensure the continuance of the agency, Morris House must be sold.

That alone, however, is not the only circumstance which justifies the use of the phrase, the close of an era. The end of September next will date, not only the evacuation of Morris House, but also the resignation of the agency's Secretary, Mr. S. Greig Smith, after 48½ years of service in the welfare world of Melbourne.

## **Tomorrow**

But the closing of one era may mark the beginning of another. And so it is with the Citizens Welfare Service. The agency has bought a suitable building at 62 Victoria Parade (opposite St. Vincent's Hospital), to which it will shortly transfer its activities. There, the agency will continue to give Melbourne at least as efficient a service as it has in the past in the interests of families seeking guidance or assistance in their social, economic and other problems. There will be some Committee changes and some staff changes, and perhaps some

slight restriction of activities so that expenditure may be kept strictly within the bounds of income. The Citizens Welfare Service is providing an essential service in the family guidance field, and contributors and friends generally may feel assured of a continuance of this service at the agency's new address.

## *Public Appeal*

It was with some misgivings that the Committee decided to act on Hospitals and Charities Commission authority to conduct a public appeal during April, which is generally regarded as one of the least favourable months for such a purpose. To begin with there was a certain carry over from the big Red Cross Society appeal in March. For most of the month, also, the 3DB-Sporting Globe Appeal for the Children's Hospital was being vigorously publicised, and during all of the month, an appeal for the Animal Welfare League was in progress. Easter holidays took best part of a week out of the appeal period, and, finally, there was the annual Returned Servicemen's League Anzac Day Appeal.

In face of this heavy competition for public benevolence, it is, perhaps, not surprising that the Citizens Welfare Service's appeal realised only approximately £2,400.

## *Sale of Morris House*

Towards the end of the financial year, the Committee reached the momentous decision to sell Morris House. The factors which inspired this decision were (1) the financial situation of the agency in general; (2) the inadequate but, unfortunately, fixed rents which were being received from tenants; (3) the large amount of money locked up in the property. This will be offered for sale by public auction, and its sale will bring to an end an era in the history of the agency which erected the building in 1924.

## *New Property Purchased*

The Citizens Welfare Service has purchased for £8,500 another property at 62 Victoria Parade. It is a two floors and attic property conveniently situated opposite St. Vincent's Hospital, and only a few doors from Nicholson Street. When necessary alterations shall be completed, it should provide the agency with quite a suitable home from which to carry on its work. The Committee are deeply indebted to the firm of John W. Wright, F.R.A.I.A., and E. L. Wright, A.R.A.I.A., who, as honorary architects, are giving valuable professional advice in the necessary alteration of the new premises for C.W.S. purposes.

# *Family Counselling for the Troubled*

Television, washing machines, new buildings—it seems that Australia has never been so prosperous. Yet, alongside this, we still have families living in caravan parks and rooms in apartment houses. We have large estates with few recreational facilities, and, in times of illness, unemployment, etc., the Social Service benefit is insufficient to meet family needs. It is against this background that we must see so many of our troubled families.

The Jones', were among the troubled. With their four children, and married daughter with her baby, they lived in a rented house. Mr. Jones has an old injury which kept him away from work for some months. Mrs. Jones is tense and continually going to her doctor for sedatives and encouragement. Perhaps, if they could have got along better with Bob, their son-in-law, things would have been better. Bob was still a teen-ager, and already had a family to care for. Mrs. Jones had encouraged the marriage because it seemed better than the alternative. Now she wondered if it had been the best decision. Mr. Jones said little any more to anyone. "I've been married 19 years, and I've just been going up and down in the one place . . ."

The Merrills, too, could see no way to solve their problems. Married, in early middle age, they had a young family of six children. They had placed £1,200 deposit on a house of their own. A housing society had lent a considerable sum, but it was still insufficient, and they had taken out a second mortgage at a high rate of interest. The payments were high, but they had a home of their own. For four years they never missed a payment, but then, for six months, Mr. Merrill was put on short time at work, then he was discharged. For three months he has been without any work. Mr. Merrill finds himself being harsh with the children, the next quarterly payment is due, he is fifty years old, and employers are doubtful, the children need clothes . . . .

The Tophams are also among those who come for help. They were worried about their adopted son. Without children, they had offered themselves as foster parents, and after having Billy with them for some years they eventually adopted him. He is only 16 years old and wants to get married to Margaret, who is also 16. Margaret has no parents and lives in a girls' hostel. Recently Billy was spoken to by the police. Mr. and Mrs. Topham wonder if they have understood Billy's problem . . . .



It is these families, sometimes overwhelmed by their problems, who seek the help of Citizens Welfare Service social workers. With our limited staff of professional social workers, Citizens Welfare Service has relied largely upon brief counselling—trying to sort out just what has gone wrong and helping families to understand how they can best use their own personal resources. In many instances skilled referral to other sources can meet many needs. To those families who need long-term help we have been able to offer only a limited service, and we, along with many other organisations, have to accept that the community need is much greater than our resources can meet.

## *For Those Without Family Ties*

Of deep concern is the problem of the unattached—young people who lack the support and security of family life. The strong family renders great service to its members in times of stress and also offers companionship. Without these family ties, and with an institutional background or a background of rejection and conflict, many young people find it difficult to form stable relationships during work or leisure time. Many of them drift from job to job and from city to city and cannot claim one friend who is interested in them in time of trouble. Even a relatively simple problem assumes disastrous proportions.

The lack of family ties is not merely a problem of the adolescent and unmarried. The young family with both members having a history of children's institutions is ill-equipped to assume the responsibility of raising a family. For such families our social workers provide sympathetic counselling and practical help, but we realise that the real answer is to be found in prevention.

## *Emergency Assistance*

In numerous instances it is only when a family is in desperate financial straits that we come to hear of their problem. There is no food in the house, they are homeless, or the gas has been disconnected, and for many other reasons. Financial problems of this kind are frequently merely a reflection of poor family functioning, and in these cases we endeavour to help with the root problems.

In other cases the financial need arises out of long-term low income, such as the case of the elderly house-owner who needs urgent repairs for his plumbing.

For one reason or another financial help was extended to some 700 families. In many cases our depleted funds meant that we could offer only minimum assistance, and in some cases we could not help at all.

# *The One-Parent Family*

During the current year, 390 such families have become our clients. Sometimes the family is without a mother, sometimes without a father. A wide variety of problems face a parent left with young children, and in many cases solutions are difficult.

## *Children without a Mother*

More than anything else, a young father would prefer to keep his children with him, but even older children present difficulties. Housekeepers are difficult to find, and rates of pay are higher than our clients can normally afford. To find a woman who will come in this role and take over the nurture and care of the children is almost impossible. The women who are available often come from broken marriages, and are unhappy people themselves with young children. Such an arrangement rarely works out, so the widower or the deserted husband has to think of alternative arrangements. Often his only choice is a children's institution, unless a foster family can be found to take his children. When there are more than two children, they often have to be separated, going to different institutions or different foster homes. The father has to maintain them and pay board for himself. Life is more expensive than before, and lonelier, with none of the lost satisfactions of home and family.

The task of the social worker in such circumstances is to find the best possible solution for father and children, and to conserve family ties as far as possible. Our foster care service is often called upon for the family without a mother.

## *Children without a Father*

The family without a father presents a different set of difficulties. Preceding widowhood there has often been a period of strain, when the father has been ill and unable to work. Preceding desertion there may have been months of uncertainty, unhappiness and physical cruelty. Many mothers left with young children feel that they cannot endure the long years of responsibility and hardship which lie ahead, especially when they are not robust themselves and have a large family of young children. They sometimes ask us to help them find institutional placements for the children, with consequent financial strain of paying towards their maintenance, and the affectional deprivation which follows separation.

Desertion often leaves a woman confused and hurt, and having to face the urgent economic and housing problems following family breakdown.

For a mother who decides to keep her children the struggle is unending. Jobs are impossible to find where young children can be taken. Accommodation is almost impossible to find. There are lengthy and complicated processes for claiming maintenance or deserted wives' pensions and allowances. Often the husband pays maintenance intermittently, and the wife has little redress. If the children are tiny, she might decide to take a live-in job in an institution, or as a housekeeper in a private home. In the latter case, where there is no other woman in the household, the position invariably becomes untenable.

Again the social worker looks for best possible solutions, hoping for some plan through which mother and children may be happy and secure.

## *Children Separated from Their Families*

There is ample evidence of the deep hurt suffered, especially by young children to whom it is impossible to explain what is happening, when they are placed away from the parents on whom all their security and happiness has previously rested.

Children of quarrelling parents are already insecure when placed, and special care must be taken to ensure that the experience will help them to regain lost confidence.

The child in the psychotic family is in special difficulties. For him, the capricious moods and actions of the ill father and/or mother cause tremendous difficulties, and there are no very adequate services in the community for the child in this situation.

We help to arrange placement of children away from their parents only when the whole range of other possibilities has been explored. All the efforts of our foster care service are geared towards making the separation as happy and constructive an experience as possible for children and parents. We consciously work to build up family ties, even when family members are separated, and our foster parents co-operate with us in providing love, security and a high standard of physical care on the one hand and in maintaining the strengths of the separated family on the other.

In the year just past, we have arranged for 31 children to receive care in foster homes, and of these 20 have now returned to their own homes.



CITIZENS WELFARE

Statement of Receipts and Payments

RECEIPTS	Administration Fund	Trust Fund	Total
To Balance—1st July, 1956	£20 0 0	£57 13 6	£77
<b>Trust Fund Receipts—</b>			
For General Distribution		872 12 6	
For Special Distribution		3,976 9 3	
Income from Investments		53 10 0	
Income from Investments Special Trust Funds		36 0 0	
Transferred from Administration Fund		2,373 19 5	7,312
<b>Administration Income—</b>			
Donations	1,996 4 2		
Subscriptions	911 7 6		
Bequest	100 0 0		
Rent Received	715 0 0		
Income from Investments	191 16 9		
Special Appeal	2,402 7 8		6,316
<b>Capital Receipts—</b>			
Commonwealth Bonds and Inscribed Stock:			
Sold (£1,150)	1,121 8 8		
Matured		500 0 0	
Shares and Debentures	380 3 3		2,001
Balance — Overdraft at 30th June, 1957	5,265 13 0		5,265
	£13,104 1 0	£7,870 4 8	£20,974

To the Committee, CITIZENS WELFARE SERVICE OF VICTORIA.  
Ladies and Gentlemen,

We have audited the Books of the Society for the year ended 30th June 1957 and Payments are properly drawn up and exhibit a true and correct view of the transactions of the Society during the year ended that date as shown by the Accounts.

All disbursements from Trust Funds have been made without deduction of income tax.

Melbourne, 16th September, 1957.

# THE SERVICE OF VICTORIA

Accounts for the Year ended 30th June, 1957.

Page	PAYMENTS	Administration Fund	Trust Fund	Total
13 6	By Balance, 1st July, 1956 .....	£331 17 3	£103 10 1	£435 7 4
	<b>Trust Fund Payments—</b>			
	General Grants .....		2,670 4 0	
	Disbursement of Special Funds .....		3,836 8 3	6,506 12 3
	<b>Administrative Expenditure—</b>			
	Salaries .....	7,431 12 0		
	Postage and Telephone .....	182 10 8		
11 2	Travelling Expenses .....	187 10 8		
	Printing and Stationery .....	214 17 9		
	Electric Current .....	65 15 0		
	Office Cleaning .....	117 13 9		
	Sundry Expenses .....	328 19 8		
	Rates and Taxes .....	106 1 4		
	Insurance .....	51 14 11		
	Repairs .....	17 0 1		
16 1	Transferred to Trust Fund for General Distribution .....	2,373 19 5		11,077 15 3
	<b>Special Appeal Expenditure—</b>			
	Postage .....	123 6 9		
	Printing and Stationery .....	481 17 9		
	Advertising .....	105 10 0		710 14 6
	<b>Capital Expenditure—</b>			
11 11	Inscribed Stock (£120) .....	113 14 0		
	Deposit, Land and Buildings .....	850 0 0		963 14 0
	<b>Balance, 30th June, 1957—</b>			
13 0	Cash at Bank .....		1,220 2 4	
	Petty Cash .....	20 0 0	40 0 0	1,280 2 4
5 8		£13,104 1 0	£7,870 4 8	£20,974 5 8

June, 1957. We report that the accompanying Balance Sheet and Statement of Receipts respectively of the state of the Society's affairs at 30th June, 1957, and of the cash in the books of the Society.

on for administration.

(Signed) YOUNG & OUTHWAITE,  
Chartered Accountants (Aust.).



## *Hearing-Aid Service*

Four years ago, the Citizens Welfare Service, in co-operation with the Hearing Aid Distributors' Section of the Chamber of Commerce, inaugurated a new department of its work, designed to bring hearing aids into the possession of deaf age pensioners and other deaf citizens in humble circumstances. The maintenance of this activity is dependent on, among other things, donations of used hearing aids by the public, and it is gratifying to record that the flow of donations has continued steadily for four years, and has enabled the agency to restore the priceless boon of hearing to 292 deaf citizens.

Warm thanks are again due to —

1. donors of second-hand sets,
2. those firms which, free of charge, have reconditioned sets, provided experts for testing purposes, and supplied ear-moulds,
3. Eveready (Aust.) Ltd. for gifts of batteries.

## *Advisory Service for Elderly Citizens*

Our last annual report indicated that the thoughts of the Committee had been turned towards a consideration of the question of establishing an advisory service through which information or advice would be available to old people in need of such a service. It was indicated that the Committee were prepared to develop this service if assured of financial support towards the cost involved.

It is regretted that there has been little change in the situation during the year. For financial reasons, the Hospitals and Charities Commission was unable to subsidise the project. A further application to the Commission is at present under consideration. It is the sincere desire of the Committee to inaugurate the advisory service, and it is provisionally planned to do so when the agency shall move to its new quarters in Victoria Parade.



## *Welfare Research*

In 1955 the Citizens Welfare Service decided to establish the post of Director of Social Work and Research in order to emphasise its belief that our work could be greatly improved if problems received closer analysis.

At this moment two studies are in hand. We are studying those family problems which are complicated, of long duration and seemingly intransigent. Preliminary results indicate that for these families the problems arise out of long-term neglect in early childhood and the absence of special sources of help. The Citizens Welfare Service is also studying the particular problems faced by parents who seek to have their children placed away from home. In conjunction with other family welfare agencies we are also studying the livelihood patterns of a group of low-income families. It is our belief that such studies carried out on a scientific basis can help to make our welfare programs more effective. It is interesting to note that, despite the extensive nature of welfare services, the notion of welfare research is relatively new.

## *Our Partnership with Others*

Our main partnership is with those who seek our help, as a fundamental principle of social work is to help people to use their own personal resources to overcome their particular problem.

It be would impossible to mention the numerous social agencies who either help us directly in our work and who share with us and the troubled family the task of meeting a particular need, but to all these organisations we owe heartfelt thanks. In very few instances are we able to provide a solution without this help.

Douglas Keep, President.

S. Greig Smith, Secretary.

# Case-Load for the Year—1,415 Cases

The needs and problems of 1,415 families or individuals came under the consideration of C.W.S. social workers during the past year.

## How did These People find the C.W.S.?

	Cases
Ex-Service agencies referred .....	180
Hospital Almoner Departments referred .....	226
Other Welfare Agencies referred .....	154
Government Departments referred .....	345
Self-Referred .....	440
Referred from Miscellaneous Sources .....	69
	<hr/> 1,414

## What were the Causes of Need?

The immediate conditions which brought 1,415 families and individuals to the C.W.S. were —

	Cases
Unemployment .....	510
Sickness or Injury .....	247
Financial Problems .....	274
Desertion .....	160
Physical or Mental Handicap .....	242
Marital Difficulties .....	95
Miscellaneous Causes .....	129
	<hr/> 1,657°

## How were 1,415 Cases Treated?

	Cases
Informative and advisory reports to referring agencies after casework investigation .....	175
Material aid from C.W.S. funds .....	546
Assistance arranged elsewhere .....	238
Service or advice given .....	315
Hearing Aids supplied .....	57
Hearing Aid Applications still on Waiting List .....	65
Cases withdrawn or, for other reasons, no action necessary .....	193
	<hr/> 1,592°

° Some cases are recorded under more than one heading.

## *Comments on Statistics*

Some of the noteworthy features of the foregoing figures are —

1. The considerable increase, from 8% in the previous year to 24% in the number of cases referred by Government Departments. These would include the Department of Social Services, the Commonwealth Employment Service, the Commonwealth Department of Immigration and the State Department of Immigration and the State Department of Mental Hygiene.

2. The large proportion of self-referred clients. Most of these were single men, and, taken in conjunction with the number of clients whose immediate need was work, they confirm official figures indicating an increased incidence of unemployment in the community during the past year.

## *Expenditure on Material Relief*

This has been very heavy during the year, and it has been necessary to transfer from general funds substantial sums for relief purposes. Some of the causes which have led to the need for this heavy expenditure on relief are —

1. The expansion of Melbourne and the growth of a number of new suburbs in which there have not yet been developed any local sources of relief.

2. The apparent inability of many local welfare agencies to give adequate assistance to distressed families.

3. The increasing reference to the Citizens Welfare Service by other welfare agencies and Government Departments complex family problems. In working with these families through their difficulties, it is often necessary to provide some material aid.

4. The increasing cost of much material help as, for instance, spectacles, surgical appliances and food and shelter at city hostels.

# List of Contributions to The Citizens Welfare Service

## 1956-57

### BANKS—

A. & N.Z. Bank Ltd. ....	£5 5 0	Keep Bros. & Wood Pty. Ltd. ....	5 5 0
Bank of New South Wales	2 2 0	Kimpton, W. S., & Sons ..	15 0 0
Commercial Bank of Australia Ltd. ....	50 0 0	Kodak (A'sia) Pty. Ltd. ....	3 3 0
Commercial Banking Com- pany of Sydney Ltd. ....	1 1 0	Leaver, C. H., & Co. Pty. Ltd. ....	1 1 0
National Bank of Australasia	6 6 0	Makower, McBeath & Co. Pty. Ltd. ....	2 2 0
<b>COMPANIES &amp; FIRMS—</b>		MacRobertson Pty. Ltd. ....	1 1 0
Allen, Richard, & Sons (1919) Pty. Ltd. ....	5 5 0	McClelland, J. S., Pty. Ltd.	3 3 0
Andrew Bros. Pty. Ltd. ....	3 3 0	McDougal & Ireland ....	3 3 0
Asphalt Cold Mix (Aust.) Pty. Ltd. ....	2 2 0	McKay, H. V., Massey Harris Pty. Ltd. ....	2 12 6
Aust. Glass Manufacturers Co. Pty. Ltd. ....	10 0 0	McPherson's Ltd. ....	5 0 0
Aust. Mercantile Loan & Finance Co. ....	4 0 0	Melbourne Co-operative Brewery Co. ....	2 2 0
Aust. Paper Manufacturers Ltd. ....	5 5 0	Melbourne Cricket Club ..	2 10 0
Baillieu, E. L. & Co. ....	1 1 0	Melbourne Steamship Co. Ltd. ....	1 1 0
Ball & Welch Ltd. ....	1 1 0	Metal Manufacturers Ltd. ....	5 0 0
Beauchamp Bros. ....	1 1 0	Miller, Jas., & Co. Pty. Ltd.	1 1 0
Beaurepaire Tyre Service Pty. Ltd. ....	2 2 0	Miller's Timber & Trading Co. Ltd. ....	5 5 0
Beecham, H. & Co. Ltd. ....	1 1 0	Moran & Cato Ltd. ....	5 5 0
Briscoe & Co. Ltd. ....	1 1 0	Mosley & Kemp Pty. Ltd. ....	3 3 0
Broken Hill Associated Smel- ters Pty. Ltd. ....	10 0 0	Myer Emporium Ltd. ....	10 10 0
Broken Hill South Ltd. ....	25 0 0	National Mutual Staff Asso- ciation ..	5 5 0
Burnside, W. K., Pty. Ltd. ....	1 1 0	Nicholas Pty. Ltd. ....	5 0 0
Burston, Samuel, & Co. Pty. Ltd. ....	1 1 0	Norton, Clyde B., & Co. ....	2 2 0
Carlton & United Breweries Ltd. ....	5 5 0	North Broken Hill Ltd. ....	25 0 0
Cheney, S. A., Pty. Ltd. ....	1 1 0	Nott, Alfred, Pty. Ltd. ....	5 5 0
Colonial Sugar Refining Co. Ltd. ....	4 4 0	Officer & Smith ....	1 1 0
Commonwealth Fertilizers & Chemicals Ltd. ....	1 1 0	Oliver-Davey Glass Co. Pty. Ltd. ....	2 2 0
Cyclax Aust. Pty. Ltd. ....	2 2 0	Parsons, H., Joinery Works Pty. Ltd. ....	2 0 0
Davies & Baird Pty. Ltd. ....	3 3 0	Patons & Baldwins Ltd. ....	2 0 0
Dixon, Drum & Can Co. ....	2 2 0	Provident Loan Society of Victoria ..	15 15 0
Dunlop & Barnet Glass Rubber Companies ....	3 0 0	Richardson, Kerr Pty. Ltd. ....	3 3 0
Electrolytic Zinc Co. of A/sia. Ltd. ....	50 0 0	Rosella Preserving & Mtg. Co. Ltd. ....	2 2 0
Foy & Gibson Ltd. ....	9 9 0	Sanderson, John, & Co. ....	21 0 0
Gadsdens Pty. Ltd. ....	2 2 0	Sands & McDougall Pty. Ltd.	5 5 0
Georges Ltd. ....	2 2 0	Sargood, Gardiner Ltd. ....	1 1 0
Goldsbrough Mort & Co. Ltd.	2 0 0	Secretariat Pty. Ltd. ....	3 3 0
Gordon & Gotch (A/sia) Ltd. ....	2 2 0	Shell Co. of Aust. Ltd. ....	5 5 0
"Herald", The ..	10 10 0	Steele & Co. Ltd. ....	1 1 0
Hoffman Brick & Potteries Ltd. ....	2 2 0	Stephens, F. H. (Vic.) Pty. Ltd. ....	1 1 0
Holeproof Ltd. ....	5 5 0	Strachan & Co. Ltd. ....	1 1 0
International Harvester Co. of Aust. Pty. Ltd. ....	5 5 0	Sun News-Pictorial ..	10 10 0
Jack, Andrew, Dyson & Co.	2 2 0	Swallow & Ariell Ltd. ....	2 2 0
Jackson & Juchau (Vic.) Pty. Ltd. ....	1 1 0	Vacuum Oil Co. Pty. Ltd. ....	5 5 0
Johns & Waygood Ltd. ....	5 0 0	Union Steamship Co. of N.Z. Warburton, Frankl (Melb.) Ltd. ....	1 1 0
		Wenz & Co. ....	2 2 0
		Willis & Sons Ltd. ....	1 1 0
		Willis, W. D. & H. O. (Aust.) Ltd. ....	3 3 0
		Woodrow Corporation ..	10 10 0
		Zwar, Henry P., Pty. Ltd. ....	2 2 0
			2 2 0

<b>HOSPITALS—</b>					
Dental	2	2	0	Verbain, A. J.	0 10 0
Royal Melbourne	1	1	0	Wadham, Sir Samuel	3 3 0
Royal Women's	3	3	0	Wainwright, W. E.	2 0 0
<b>MUNICIPALITIES—</b>					
Brunswick	5	0	0	Wettenhall, Dr. R. R.	2 2 0
Caulfield	5	0	0	White, Dr. A. E. Rowden	3 3 0
Coburg	2	2	0	Wittner, Mrs. H. F.	5 5 0
Melbourne	60	0	0	<b>TRUSTS—</b>	
Northcote	2	0	0	Baker, Thomas (Kodak) & Alice & Eleanor Shaw	
St. Kilda	3	3	0	Benefactions	25 0 0
<b>PRIVATE CITIZENS—</b>					
Ackman, E. P.	3	3	0	Dyason, E. C., Charitable Trust	25 0 0
Anderson, Dr. A. S.	8	8	0	Edments, Alfred, Estate	150 0 0
Angliss, A. H.	2	2	0	Felton, Alfred, Estate	600 0 0
Anonymous	1	1	0	Hartley, J. R., Estate	20 0 0
Anonymous	10	0	0	Heath, Stanley, Fund	20 0 0
Anonymous	5	0	0	Heinrick, August Karl, Estate of the late	100 0 0
Anonymous	3	3	0	McKay, H. V., Charitable Trust	50 0 0
Anonymous	1	13	0	McPherson, John Russell Fund	20 0 0
Amies, Sir Arthur	1	1	0	Sumner, T. J., Estate	50 0 0
Bagot, Miss N.	5	0	0	Taylor, Charles F. W., Estate	100 0 0
Baillie, Thomas	3	3	0	Thomas, The W. C. F. Charitable Trust	30 0 0
Barber, Miss I. V.	13	0	0	Turner, Henry Gyles, Estate	50 0 0
Bartleman, H. C.	2	2	0	Turner, Helen Gyles, Samaritan Fund	10 0 0
Beente, Mrs. P.	2	2	0	Williams, The Truby & Florence, Charitable Trust	250 0 0
Booth, Mrs. J.	5	0	0	Wilson, Edward, Charitable Fund	100 0 0
Brockenshire, Mrs. C. S.	1	0	0	<b>WELFARE AGENCIES—</b>	
Browne, Mrs. Georgina	3	3	0	Aust. Assoc. of Social Workers	1 0 0
Cochrane, Miss E.	2	0	0	"Carry On" Club	250 0 0
Chambers, A. J.	3	3	0	Lord Mayor's Fund	96 17 0
Coltman, John S.	5	0	0	Melbourne Hebrew Ladies' Benevolent Society	1 1 0
Cooke, D. L.	3	3	0	Melbourne Jewish Women's Guild	1 1 0
Crisp, Miss Kathleen	2	2	0	Melbourne Junior Legacy	10 0 0
Creswick, Mrs. H. F.	3	3	0	Mission of St. James & St. John	2 0 0
Danks, Miss A.	2	2	0	Presbyterian Church of Victoria	10 0 0
Dixon, Franklin	1	1	0	Queen's Fund	20 0 0
Donald, Mrs. E.	0	5	0	Services' Canteens Trust Fund	30 0 0
Finlay, J. J.	1	1	0	Time & Talents Society	2 2 0
Fitzpatrick, Mrs. C., & Misses Armytage	5	0	0	<b>RELIEF FUND—</b>	
Fraser, J. Neville	5	0	0	Anderson, Dr. A. S.	2 2 0
Gardener, Mrs. Olivia	57	0	0	Barber, Miss I. V.	2 0 0
Grassick, F.	5	5	0	Burnside, W. W., Pty. Ltd.	1 1 0
Gregory, G. W.	1	1	0	Burston, Samuel, & Co. Pty. Ltd.	0 10 6
Herring, Lady	4	0	0	Creswick, Mrs. H. F.	2 2 0
Holder, S. B.	5	5	0	Danks, Miss A.	2 2 0
Hornabrook, Mrs. E. W.	1	1	0	Edments, Alfred, Estate	50 0 0
Jacobs, P. A.	1	1	0	Felton, Alfred, Estate	500 0 0
Johnston, J. D.	5	0	0	Finlay, J. J.	1 1 0
Johnston, Dr. W. W. S.	5	5	0	Flack, Marian & E. H., Trust	200 0 0
Keep, Douglas	50	0	0	Foy & Gibson Ltd.	5 5 0
Kimpton, V. Y.	10	0	0	Herring, Lady	1 0 0
Kumm, Mrs. F. G.	1	0	0	Holder, S. B.	5 5 0
Laby, Mrs. K.	1	0	0	Hornabrook, Mrs. E. W.	2 2 0
Lampe, F. G.	2	2	0	Keep Bros. & Wood Pty. Ltd.	5 5 0
Lush, Mrs. D.	5	0	0	Kimpton, W. S., & Sons	10 0 0
Lush, Miss M. A.	12	0	0	Lush, Miss M.	3 0 0
Macfarlane, Mrs. K.	7	18	11	Martin, Mrs. C. H.	1 0 0
Martin, Mrs. O. H.	3	0	0	Myer Emporium Ltd.	5 5 0
Moore, M.	2	2	0	Patons & Baldwins Ltd.	3 0 0
Olsen, Mrs. A. A.	2	0	0	Sargood, Gardiner Ltd.	1 1 0
Paterson, Mrs. H.	3	3	0	Scott, A. L.	2 0 0
Perry, Miss S. F.	1	0	0	Smeal, Dr. J. A.	1 1 0
Peterson, Mrs. S.	1	0	0	Smbert, Mrs. C.	0 10 0
Furnell, J. W.	1	0	0	Stewart, W.	2 0 0
Porter, Dr. U. B.	1	1	0	Swinburne, Mrs. G.	1 0 0
Russell, Alan H.	2	2	0	A Grateful Client	£0 10 0
Schuchard, R. A.	5	0	0		
Scott, A. L.	5	0	0		
Silberberg, Dr. M. D.	2	2	0		
Smeal, Dr. J. A.	2	2	0		
Smbert, Miss C.	1	1	0		
Stafford, T. L.	1	1	0		
Stewart, W.	1	0	0		
Swinburne, Mrs. G.	4	0	0		
Syme, D. York	1	1	0		
Syme, F. M.	1	1	0		
Tulloch, Misses E. & G.	5	0	0		
Vanderkelen, R.	3	3	0		

# Citizens Welfare Service of Victoria

## APRIL PUBLIC APPEAL

Abrahams, A., & Sons Pty. Ltd. ....	1	1	0	Cowan, Alex, (Aust.) Pty. Ltd. ....	2	2	0
Adams, Herbert, Pty. Ltd. ....	2	2	0	Curtis, J. B., F.R.C.S. ....	2	2	0
Alger, C., & Sons Pty. Ltd. ....	1	1	0	Danks, The Trust Fund ....	50	0	0
Ampol (Alba) Petroleum Pty. Ltd. ....	1	1	0	Dawkins, Mrs. L. E. D. ....	1	1	0
Angliss, Lady ....	150	0	0	Drury, Miss M. ....	5	5	0
Anonymous ....	5	0	0	Earl, W. H. ....	3	0	0
Anonymous ....	100	0	0	Felton Bequest ....	100	0	0
Anonymous (Apollo Bay) ....	0	10	0	Foley, J. C. ....	2	2	0
Anonymous (R.F.) ....	2	0	0	Foots, Mrs. F. ....	0	10	0
Anonymous ....	0	5	0	Foots, Miss ....	5	0	0
Anonymous ....	0	10	0	Fordigraph (Vic.) Pty. Ltd. ....	2	2	0
Anonymous ....	3	13	8	Frank, Theo. ....	1	0	0
Anonymous ....	5	5	0	Gantner, Mrs. Nellma B. (in memory of the late Sir Norman Myer) ....	300	0	0
Anonymous ....	5	0	0	Gardener, Mrs. O. ....	20	0	0
Apex Belting Pty. Ltd. ....	2	2	0	General Motors-Holdens Ltd. Gippsland & Northern Co-Operative Co. Ltd. ....	1	1	0
A.P.M. Ltd. Fairfield Mill Social Club ....	15	13	0	Goldman, R. ....	2	2	0
A.R.C. Engineering Co. Pty. Ltd. ....	2	2	0	Graham Campbell Ferrem Co. Pty. Ltd. ....	5	0	0
Armstrong, Miss Christina ....	2	0	0	Green, Mrs. F. ....	1	0	0
Ashton, Dr. Margaret W. ....	5	0	0	Gresham Fire & Accident Insurance Society Ltd. ....	2	2	0
Associated Pulp & Paper Mills Ltd. ....	10	10	0	Hallows, Bruce R. ....	2	2	0
Augustus, Miss I. ....	1	1	0	Hammerley, Mrs. M. C. ....	0	10	0
Australian Association of Almoners ....	15	0	0	Harradine, Miss F. ....	1	1	0
Australian Association of Occupational Therapists ....	5	5	0	Healing, A. G., Ltd. ....	10	10	0
Australian Mutual Provident Society Staff Charity Fund ....	10	10	0	Heinfort, L. J. ....	1	1	0
Australian Timber Workers' Union (No. 2 Victorian Branch) ....	5	5	0	Heither, Athol ....	5	0	0
Australian Wheat Board (Staff) ....	5	0	0	Herring, Lady ....	50	0	0
Baillieu, E. L. & C. ....	5	0	0	Heymanson, E. L., & Co. Pty. Ltd. ....	3	3	0
Baker, Thomas, (Kodak) Alice, & Shaw, Eleanor ..	375	0	0	Hill, J., & Sons Pty. Ltd. ....	10	0	0
Bauer, Dr. F. ....	1	0	0	Hitchcock, Miss E. ....	1	0	0
Beck, H. L. ....	1	0	0	Hoadley's Chocolates Ltd. Employees Auxillary ....	5	5	0
Bedggood & Co. Pty. Ltd. ....	2	2	0	Holeproof Limited ....	5	5	0
Berlie Limited ....	2	2	0	Holman, Barbara E. T. ....	1	1	0
Brain, Hugh G. ....	10	10	0	Howard, Kendrick ....	3	0	0
Brett, Dr. Percy G. ....	1	1	0	Humes Limited ....	21	0	0
Brighton Bowling & Tennis Club ....	3	3	0	Hydreco (Aust.) Pty. Ltd. ....	2	2	0
Broadbent, Miss L. H. ....	1	0	0	Imperial Chemical Industries of Australia & New Zealand Ltd. ....	10	0	0
Brooke, Miss D. ....	1	0	0	International Combustion Australia Limited ....	2	2	0
Bryce, Dr. Lucy M. ....	10	0	0	James, A. G. ....	2	2	0
Bucklands Pty. Ltd. ....	2	2	0	Johnston, Dr. W. W. S. ....	5	5	0
Burnell, R. ....	10	0	0	Johnstone, H. M. ....	2	0	0
Bush, W. J., & Co. (Aust.) Pty. Ltd. ....	2	2	0	Joubert & Joubert Pty. Ltd. "Just to Help" ....	2	2	0
Caro, George W., Pty. Ltd. ....	1	1	0	Kayser Employees Charity Fund ....	20	0	0
Cash, J. & J. Welfare Club ....	2	0	0	Keep, Douglas ....	10	10	0
Catholic Women's Social Guild ....	2	2	0	Keep Bros. & Wood Pty. Ltd. ....	21	0	0
Cato, Fred J., Charitable Fund ....	10	0	0	Kew, City of ....	10	0	0
Chapman, Mrs. G. K. ....	1	0	0	King, Thomas ....	2	2	0
Clarey, R. A., M.L.A. ....	21	0	0	Kornle Food Co. Pty. Ltd. ....	5	0	0
Clement Langford Pty. Ltd. ....	1	0	0	Laxette Pty. Ltd. ....	2	2	0
Colman, G. S. ....	7	7	0	Leeper, Miss V. A. ....	10	0	0
Connell, F. P., M.L.A. ....	2	2	0	Leighton Pty. Ltd. ....	2	2	0
Constantine, Mrs. E. ....	2	0	0	Lempriere, Mrs. F. S. ....	1	0	0
Cook, R. B. ....	0	10	0	Linden, W. H. ....	3	3	0
				Lindsay, Lady ....	5	0	0

Lockington & District			Smith, Miss E. D. ....	1	0	0	
Branch C.W.A. ....	5	0	0	Smith, S. Greig ....	3	3	0
Loftus Moran Pty. Ltd. ....	1	1	0	Society to Assist Persons of			
Lowen, Dr. W. ....	1	0	0	Education ....	50	0	0
Macaulay, Mr. & Mrs. G. R. ....	2	2	0	Spartan Paints Pty. Ltd. ....	5	5	0
Mackie, Dr. Margaret A. ....	5	5	0	Sportcraft Sportswear Co.			
MacRobertson Pty. Ltd. ....	3	3	0	Pty. Ltd. ....	2	2	0
McEwan, A. V. ....	0	10	0	Stewart, Lady ....	10	10	0
McIlwraith, John, Industries				Stewart, Miss M. ....	2	0	0
Ltd. ....	20	0	0	Stewart, W. M. ....	10	0	0
McLaclan, Mrs. M. ....	2	0	0	Stradowski, Mrs. I. ....	1	1	0
McMillan, M. W. ....	5	0	0	Stillwell, Mrs. O. ....	5	0	0
McNab, Miss V. ....	1	0	0	Stockley, Mrs. Dorothy ....	2	2	0
M. A. F. (Oakleigh) ....	1	0	0	Stuart Taylor Pty. Ltd. ....	2	2	0
Marrickville Margarine Pty.				Summerton, Colonel J. ....	5	0	0
Ltd. ....	3	3	0	Sunshine, City of ....	5	5	0
Mears, Mrs. C. V. ....	1	0	0	Syme, Dr. G. R. A. ....	3	3	0
Melbourne, City of ....	50	0	0	Syme, F. M. ....	2	2	0
Melbourne, R. G. M. ....	2	0	0	"T" ....	1	4	0
Metal Manufactures Ltd.				Taylor, N. ....	2	2	0
Victorian Branch Works ..	25	0	0	Thomas, C. J., & Son Pty.			
Muggleton, A. ....	1	1	0	Ltd. ....	2	2	0
Munro, Mrs. I. I. ....	0	10	0	Thomson, Miss M. W. ....	1	0	0
Myer, Mrs. Sidney ....	20	0	0	Timber Stevedoring & Dis-			
Newing, Dr. W. J. ....	2	2	0	tributing Co. Pty. Ltd. ....	5	0	0
Norman Bros. Pty. Ltd. ....	100	0	0	Tonkin, Mrs. E. ....	1	0	0
Nut Foods Pty. Ltd. ....	3	3	0	Trusselle, Miss P. ....	2	0	0
Ogders, Mrs. I. G. (in memory				Turnbull, Hume ....	20	0	0
of the late W. Warren				Turner, Dr. Elizabeth ....	2	2	0
Kerr) ....	50	0	0	Turner, Dr. E. K. ....	2	2	0
Paton & Baldwins (Aust.)				Two Grateful Pensioners ..	1	0	0
Ltd. ....	10	0	0	Vallance, Mrs. E. ....	1	0	0
Payer, Miss Alison ....	10	0	0	Vulcan Electrics Pty. Ltd. ..	2	2	0
Provident Loan Society ....	25	0	0	Wadham, Sir Samuel & Lady	10	10	0
Ripper, H. ....	5	0	0	Waitt, Miss Phylliss M. ....	5	0	0
Ritchie, Mr. J. M. ....	5	0	0	Wardell, Miss Teresa M. ....	5	5	0
Rosefield, Dr. Clifford ....	1	1	0	Wehl, Miss Margaretha ..	10	0	0
Rosefield, M. M. ....	2	2	0	Welchardt, L. W. & F. M.	2	2	0
Rothfield, Dr. Rose ....	1	0	0	West Footscray Engineering			
Ryiah, Mrs. E. M. ....	0	10	0	Works Pty. Ltd. ....	20	0	0
Sambell, Archdeacon, G. T. ....	2	2	0	Wettenhall, Dr. H. N. B. ....	10	10	0
Sandringham, City of ....	5	5	0	White, Dr. F. W. G. ....	5	5	0
Selleck, Sir Frank & Lady ..	10	10	0	Widdowson, Mr. Ken J. ....	2	0	0
Seventy Nine ....	5	0	0	Williams The Shoeman Pty.			
Seward, Mrs. E. ....	5	0	0	Ltd. ....	10	10	0
Sexton, C. W. N. ....	125	0	0	Willis, H. S. ....	2	2	0
Shanasy, Dr. Frank ....	5	5	0	Woodburn, J. L. F. ....	5	0	0
Sheet Metal Working, Agri-				Wollard, Miss Jean ....	0	10	0
cultural Implement &				Wollard, W. C. ....	1	0	0
Stovemaking Union of				W. J. N. ....	2	0	0
Australia (Vic. Branch) ..	2	0	0	Wright, Mrs. ....	2	0	0
See, Edgar ....	2	2	0	Wright, John W. ....	5	5	0
Smith, Miss Dearcy ....	2	0	0	Wynn, S., & Co. Pty. Ltd. ..	10	10	0

## *Life Members*

The Undermentioned citizens (some of whom are now deceased) became Life Members of the Agency in the years indicated since 1930:

- |   |   |
|---|---|
| 1930—Mrs. H. H. SMITH                       | 1945—Cr. K. L. O. MACLEAY<br>(Camberwell)       |
| 1930—Lady LYLE                              | 1946—Cr. R. C. COOPER, J.P.<br>(Camberwell)     |
| 1932—Mr. DARREN BAILLIEU                    | 1946—Mr. W. WARREN KERR                         |
| 1932—Mr. EVERARD BAILLIEU                   | 1947—Mrs. OLIVIA GARDENER                       |
| 1932—Mr. JOHN REED                          | 1947—Mrs. C. LEWIS HEATH                        |
| 1932—Mrs. JOHN REED                         | 1947—Mrs. W. M. SCOTT                           |
| 1934—Cr. J. H. NETTLETON<br>(Camberwell)    | 1947—Cr. E. W. RAVEN<br>(Camberwell)            |
| 1935—Cr. R. B. BARNES<br>(Camberwell)       | 1948—Cr. Mrs. NELLIE<br>MALCOLM<br>(Camberwell) |
| 1936—Cr. W. R. DIMMICK<br>(Camberwell)      | 1948—Miss I. V. BARBER                          |
| 1937—Cr. D. W. WATSON<br>(Camberwell)       | 1948—Mr. ARTHUR HORDERN                         |
| 1937—Miss UNA B. CATO                       | 1948—Mrs. DONALD SMITH                          |
| 1937—Mr. W. E. McPHERSON                    | 1948—Mrs. D. A. SKENE, M.B.E.                   |
| 1937—Mr. J. J. HAVERTY                      | 1949—Mrs. I. BOYD                               |
| 1938—Cr. W. R. WARNER<br>(Camberwell)       | 1949—Mrs. M. TAYLOR                             |
| 1938—Mr. GEORGE L. DICKSON                  | 1949—Cr. A. D. RENTON<br>(Camberwell)           |
| 1939—Cr. O. B. NORMAN<br>(Camberwell)       | 1950—Miss M. LUSH                               |
| 1940—Cr. J. S. AUGUST, J.P.<br>(Camberwell) | 1951—Cr. H. F. W. DAWSON<br>(Camberwell)        |
| 1940—Miss GRACE TURNER                      | 1952—Cr. J. H. KINNEAR<br>(Camberwell)          |
| 1941—Cr. W. A. FORDHAM<br>(Camberwell)      | 1953—Cr. A. H. PEARCEY<br>(Camberwell)          |
| 1942—Cr. A. E. VINE, J.P.<br>(Camberwell)   | 1954—Cr. H. C. STANFORD, J.P.<br>(Camberwell)   |
| 1943—Cr. F. N. LE LEU, J.P.<br>(Camberwell) | 1955—Mr. V. Y. KIMPTON                          |