

**THE CITIZENS WELFARE
SERVICE OF VICTORIA**

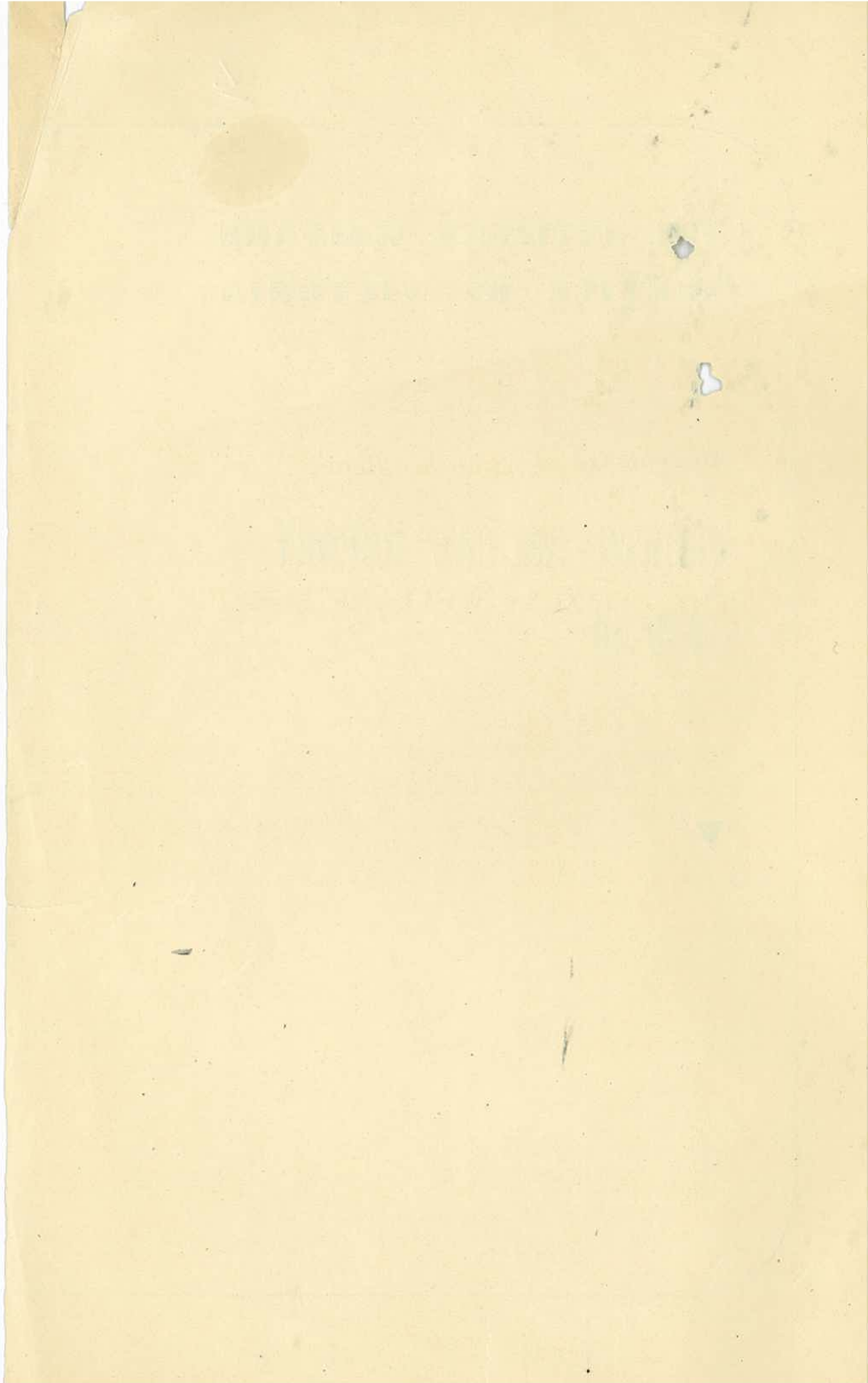
Presents its

FOURTH ANNUAL REPORT

1949-50



"Although statutory services now provide routine benefits for divers basic needs, there is a wide variety of problems which demand solution by individual methods through the understanding, patience and advice of the caseworker."



1887
SIXTY-THREE YEARS OF SOCIAL SERVICE
1950

Fourth Annual Report

of

THE CITIZENS WELFARE SERVICE

OF VICTORIA

(Formerly the Charity Organisation Society of Melbourne)

Established 1887.

MORRIS HOUSE, 120 EXHIBITION STREET, MELBOURNE.

Open daily 9 a.m. to 5 p.m.; Saturdays till 12 noon.

The Citizens' Welfare Service
OF VICTORIA

OFFICE-BEARERS AND EXECUTIVE COMMITTEE

As at 30th June, 1950.

President :

Mr. DOUGLAS KEEP.

Vice-Presidents :

Mr. W. M. STEWART, Miss M. A. WILLIAMSON.

Executive Committee :

Mrs. M. ARMSTRONG	Mr. T. BAILLIE
Mrs. O. GARDENER, O.B.E.	Mr. J. F. LUSH
Mrs. J. HALLIGAN	Mr. K. J. MITCHELL
Miss G. TURNER	

Hon. Treasurer :

Mr. W. M. STEWART.

Hon. Legal Advisers :

MADDEN, BUTLER, ELDER & GRAHAM.

Auditors :

YOUNG & OUTHWAITE
Chartered Accountants (Aust.).

Secretary :

Mr. S. GREIG SMITH, F.C.I.S., J.P.

THE PLACE OF THE VOLUNTARY AGENCY

When a citizen applies for an Age Pension, let us say, statutory authorities are concerned only to ensure that he is 65 years of age, that he does not possess more than a specified income or capital, that he has lived for at least twenty years in the Commonwealth, and that he complies with certain other conditions set out in the Social Services Acts. An applicant for an Invalid Pension or a Widow's Pension or other Governmental benefit is similarly screened in accordance with a limited number of conditions prescribed in the Acts.

Such citizens, however, may stand in need of much more assistance than is provided by the statutory benefit for which they apply. The Age Pensioner may be living a lonely and self-centred life as a result of deafness, or may be in need of a period of care in a nursing home. The Invalid Pensioner may be partially or entirely immobilised as a result of a crippling condition. The Widow's Pensioner may be in need of help and guidance in connection with a child who requires some special care, treatment or training, or who is displaying a disturbing behaviour pattern.

While there is evidence of a tendency for the State to provide an increasing coverage for economic and social needs, it is not likely that statutory benefits will ever cover all the often unpredictable conditions in which human beings can find themselves. It is for that reason that extra-Governmental or voluntary agencies provide an essential community service by standing ready to help troubled citizens through their varied difficulties. It is for that reason, among others, that Victoria still requires the skilled service of the Citizens' Welfare Service, the report of whose work for 1949-50 is herein submitted.

THE C.W.S. AND THE FAMILY

The Citizens' Welfare Service is essentially a family welfare agency and much of its work is concentrated on the economic and social problems and difficulties of families who come of their own volition, or are referred by others, for the skilled service which the C.W.S. exists to give.

Emphasis on the family, however, does not imply the rejection of citizens who stand alone in the world—as, for instance, single men and women, lone widows and widowers. Of the 710 cases dealt with last year, a considerable proportion

fell within these categories and were given the same sympathetic consideration and helpful attention as was extended to the troubled family.

Here, in tabular form, is a statement showing the case-load for the year as compared with the previous two years, and the sources from which cases came to the C.W.S.:—

C.W.S Casework Load

Source of Referral	1947-48	1948-49	1949-50
Referred by ex-Service Agencies	341	307	222
.. .. Hospital Almoner Depts.	146	188	200
.. .. Government Depts.	46	44	41
.. .. Other Welfare Agencies	90	50	57
.. .. Contributors	12	16	14
Self Referred	192	159	146
Miscellaneous	45	27	30
Total Case-load	872	791	710

Prior to the Second World War it was no uncommon experience for the C.W.S. to have to deal with as many as 2,000 cases annually (the figure for 1937-38 was 2,012 as compared with 710 for the past year). The greatly reduced case-load which now prevails is probably the reflection of three factors—(a) general conditions of full employment and prosperity, (b) the considerable expansion of statutory benefits and (c) the existence of several agencies to which ex-service men and women may apply if in trouble.

Be that as it may, the reduced case-load has permitted C.W.S. social workers to give greater attention to cases which cannot be satisfactorily dealt with in any hurried way. Constructive results often demand prolonged contact with a family as they slowly fight their way back to economic independence. The C.W.S. retains contact with some families and individuals often for many months, sometimes even for years. Here is one illustration:—

E.W. is a single woman, now well on in middle life. Because of a crippled condition, most of her time is spent in a wheeled chair. She is an Invalid Pensioner, but, because of her physical handicap and her complete lack of relations who might help her in small ways, she finds it very hard to make ends meet on her pension. For many years without in the least undermining her own strong sense of independence, the C.W.S. has stood behind E.W., financially where necessary, and with advice, guidance and generally helpful friendship in the difficulties which confront her from time to time.

WHAT ARE THE RESULTS ?

"The most immediate challenge before our social agencies in their service to individuals, families and groups is, and long has been: What are the results? With the expenditure of the best skills of time, and very considerable funds, does the service rendered accomplish something desirable for at least a significant percentage of the people served."

Thus wrote recently a prominent American welfare worker. What are the results? What is the best evidence that "the service rendered" accomplishes "something desirable"? As far as the Citizen's Welfare Service is concerned, probably no better evidence could be adduced than the unsolicited comments that come to us direct from those whom we try to help.

" VERY, VERY GRATEFUL."

The 21 years old son of a widow whom the C.W.S. had befriended in many ways over a considerable period up to her death, wrote to us after the funeral which we arranged and financed:—

"This is just a short note of appreciation from one who can do nothing more than be very, very grateful. I came to Melbourne in a confused state of mind. I had no idea what I was to do or what was going to happen next, and I was terribly happy and amazed to find out that there still existed in the world good people like you who give so much for so little reward. I am sure that, if my mother were still alive, she would have wanted to know you better."

" THANKS FOR YOUR GREAT KINDNESS."

For nearly six months a C.W.S. social worker kept in close touch with two elderly spinsters of the reduced gentlewoman type. Normally, they just managed to struggle along on their Age Pensions, hiding their poverty from the world as best they could, but a serious accident to one of them created a situation with which they could not cope. The C.W.S. raised a fund which covered private hospital fees (admission to a public hospital could not be arranged) until eventually a bed in a Benevolent Home became available. Much friendly service was given before this case was finally closed when one sister wrote to our social worker:—

"I want to ask you to convey my grateful thanks for your great kindness in helping during a time of trouble. Also yourself for the kind interest taken and for your sympathy."

“ A LITTLE BIT OF HEAVEN.”

The prolonged illness of R.D. and the threatened breakdown of his wife through worry and overwork, brought about a situation which could be relieved only by the temporary placement elsewhere of the six children. It was at this stage that the C.W.S. came into the lives of the D. family and arrangements were made for the placement of the children. Later, an opportunity presented itself of moving D. and his wife to a cottage in the country which was made available to them in return for caretaking services. The C.W.S. purchased and otherwise obtained necessary furnishings and met other costs involved in the settlement of the couple in their new home where, it is hoped, they will eventually be able to have their children with them. Soon after the removal, Mrs. D. wrote:—

“This is a lovely place. We are so happy we both thank you so much for your help. We would have had to miss this place and it really is a little bit of Heaven. . . . It eases the pain a lot when you go out into a beautiful garden. . . . Here are two people who appreciate your good work and deeds and will always be grateful to your Society.”

SOME TYPES OF ASSISTANCE GIVEN FROM C.W.S. TRUST FUNDS—

- Surgical appliances, including artificial limbs, spinal braces, hearing aids, surgical boots, splints, etc.
- Private Hospital fees.
- Educational allowances.
- Financial help.
- Beds, bedding and other household furnishings.
- Medical necessities such as oxygen and special medicines.
- Weekly allowances in supplementation of Governmental benefits.

C.W.S. experiences over recent years have disclosed an increasing need for special help within the above and similar categories. Wherever possible, the co-operation of appropriate agencies is sought and C.W.S. funds are used only when no other source of aid is available, or in supplementation of the assistance of other agencies. The opportunity is seized to record appreciation of co-operation always most readily given by the Queen's Fund, the Society to Assist Persons of Education,

the Carry On Club, the Jewish Women's Guild and other agencies.

C.W.S. Trust Account is kept in credit by donations for the assistance of special cases or special types of cases from (a) subscribers, (b) such co-operating agencies as are noted in the immediately preceding paragraph, and (c) sometimes from citizens who have had no previous association with the C.W.S., as in the case of one, who, last year, placed £25 in C.W.S. hands to assist a girl of 15 to complete a year of advanced education. It may be noted that all donations to Trust Account are administered, as directed by the donors, without any deduction whatsoever. Any costs of administration—and sometimes these are considerable—are a charge on the Administration Account.

WHAT DOES THE CLIENT WHO USES A SOCIAL AGENCY THINK OF IT ?

Here are just a few expressions of appreciation received by the Citizens' Welfare Service during the year:—

PAYMENT OF RENT

"I wish to thank you very much for the help we have received from the Citizens' Welfare Service in the payment of three weeks' rent. I can't tell you how grateful both my husband and myself are. I wish also to thank your social worker for her kindness and courtesy. I hope someday I will be able to do something to repay you."

ARTIFICIAL LIMB

"My leg has arrived. Just four words and what joy they give me. Even just to look at it makes the sun shine brighter. We often talk of you and your kindness and as soon as we can we will send something along towards the leg."

WHEELED CHAIR

"I received my chair and I think it's lovely and I can push it along lovely. Thank you very much for it and all the trouble you have gone to for me. I am sure I'll go to the pictures now and again. I won't even know myself."

HELP IN SICKNESS

"I wish to sincerely thank your Society for the help you have given me. As my health is very slowly improving, your assistance has given me much needed encouragement as well as necessary financial aid."

STATEMENT OF RECEIPTS AND PA

RECEIPTS	Administration Fund	Trust Funds	Total
To Balance, 1st July, 1949	£20 0 0	£143 18 7	£163 18
Trust Fund Receipts—			
For General Distribution		669 11 0	
For Special Distribution		1800 8 6	
Income from Investments		88 12 0	
State Savings Bank Interest—			
Special Trust Funds		10	2558 12
Administrative Income—			
Donations	890 17 6		
Subscriptions	1037 13 4		
Welfare Directory Sales	6 0 0		
Rents Received	589 0 0		
Income from Investments	446 11 6		2966 2
Capital Receipts			
Sale of Shares	246 0 0		246 0
Balance, Overdraft at 30th June, 1950		41 9 0	41 9
	£3232 2 4	£2743 19 11	£5976 2

BALANCE SHEET

LIABILITIES	Administration Fund	Trust Funds	Total
Accumulated Funds—			
Balance, at 1st July, 1949	£23,469 5 3		
Add Excess of Income over Expenditure for the year	6 16 4		
	£23476 1 7		£23476 1
Trust Funds—			
Held for General Distribution		£2008 9 8	
Held for Special Distribution		537 16 4	2546 6
Reserve Fund	4,480 0 0		4,480 0
Bank Overdraft—			
The National Bank of Australasia Ltd.		41 9 0	41 9
	£27956 1 7	£2587 15 0	£30543 16

To the Committee, CITIZENS WELFARE SERVICE OF VICTORIA.
Ladies and Gentlemen,

We have audited the Books of the Society for the year ended 30th June and are properly drawn up and exhibit a true and correct view respectively of the same ended that date as shown by the books of the Society.

All disbursements from Trust Funds have been made without deduction

PAYMENTS FOR YEAR ENDED 30th JUNE, 1950.

	PAYMENTS	Administration Fund	Trust Funds	Total
7	By Balance, Overdraft at 1st July 1949	£94 14 0		£94 14 0
	Trust Fund Payments—			
	General Grants		£943 11 8	
	Disbursements of Special Funds		1752 13 3	2696 4 11
	Administrative Expenditure—			
4	Salaries	2372 16 8		
	Postage and Telephone	67 6 0		
	Travelling Expenses	40 9 2		
	Printing and Stationery	121 14 3		
	Electric Current	13 9 11		
	Office Cleaning	110 10 0		
4	Sundry Expenses	110 18 5		
	Repairs and Alterations	49 12 4		
0	Rates and Taxes	80 14 4		
	Insurance	33 14 11		3001 6 0
0	Capital Expenditure—			
	Office Furniture and Fittings ..	16 7 3		16 7 3
	Balance, 30th June, 1950—			
	Cash at Bank	99 15 1	22 15 0	
	Cash on Hand	20 0 0	25 0 0	167 10 1
3		£3232 2 4	£2743 19 11	£5976 2 3

ASSETS AT 30th JUNE, 1950

	ASSETS	Administration Fund	Trust Funds	Total
	Fixed Assets—			
	Land and Buildings at Cost	£16754 12 7		
	Furniture and Fittings	289 7 5		£17044 0 0
	Investments—			
	Inscribed Stock and Bonds	5,150 5 0	£2,540 0 0	
	Shares in Companies	1162 1 6		8852 6 6
7	Cash at Bank and On Hand—			
	The Union Bank of Australia Ltd.	99 15 1	20 12 8	
	The State Savings Bank of Victoria		2 2 4	
0	Petty Cash	20 0 0	25 0 0	167 10 1
0	Reserve Fund Investments—			
	Inscribed Stock and Bonds	£3,430 0 0		
0	Shares in Company	1,050 0 0		
		4,480 0 0		4,480 0 0
7		£27956 1 7	£2587 15 0	£30543 16 7

I, the undersigned, certify that the accompanying Balance Sheet and Statement of Receipts and Payments are true and correct, and that they represent the true state of the Society's affairs at 30th June, 1950 and of transactions of the society during the year.

for administration.

(Sgd.) YOUNG & OUTHWAITE,
Chartered Accountants (Aust.),

SURGICAL APPLIANCES

"Just a line to thank you and all concerned for the assistance which has been given me in the purchase of surgical boots and finger splints for which I am very grateful."

VARIED ACTIVITIES DURING THE YEAR CASEWORK CONFERENCES

The C.W.S. has continued, during the year, to organise monthly conferences of caseworkers. Statistics for the past four years, which are set out hereunder, show that attendances have been well maintained, and indicate that these conferences serve a useful purpose by providing a centre for discussions on common problems, and for the dissemination of appropriate information.

	1946	1947	1948	1949
Total number of agencies represented during the year	27	30	28	28
Average number of agencies represented at each conference	11.3	12.9	13	12.8
Average attendance of social workers at each conference	21	19.3	20	20
Largest attendance at any conference	25	30	25	30

WIRELESS FOR INDIGENT BEDRIDDEN

The Committee have discussed a proposal that the C.W.S. should assume a new responsibility involving the provision on loan of wireless sets to indigent, bedridden citizens whose lonely lives might thereby be brightened. This responsibility is undertaken in England by the Wireless for the Bedridden Society. An extensive enquiry among family welfare agencies bore out the feeling of the C.W.S., based on its own experience that the need for the suggested service was not so extensive as to justify a special effort to establish a new activity. Should any individual cases be brought to light, however, the C.W.S. will be happy to consider the possibility of securing wireless sets for the citizens concerned.

CARE OF THE AGED

The care and treatment of the aged presents a community problem which has inspired the development of the new science of geriatrics, and which is commanding increasing attention throughout the world. There are many facets to the problem and it calls for close and scientific study. To this end, the Melbourne Rotary Club recently undertook the task of organising a Citizens' Committee to give consideration to the problem in all its aspects with a view to the development of a constructive plan of treatment on a community-wide basis. The C.W.S. is closely associated with this movement through its Secretary who is a member of the Citizens' Committee.

INSTITUTE OF HOSPITAL ALMONERS

This Institute, which has used Morris House as its headquarters for the 21 years of its life, and with which the C.W.S. has been closely associated, has recently gone out of existence, the responsibility for training in medical social work having been transferred to the University Social Studies Dept. In the course of winding up its activities, the Institute conveyed to the C.W.S. an expression of appreciation of the co-operation extended to it over the years, and especially of the services of the C.W.S. Secretary, who had acted as Hon. Secretary of the Institute during all of its life.

DOUGLAS KEEP, President.

S. GREIG SMITH, Secretary.

LIST OF CONTRIBUTIONS

To the Several Funds of
THE CITIZENS' WELFARE SERVICE
 for the Year ended 30th June, 1950.

ADMINISTRATION FUNDS

Banks, Hospitals and Municipalities will be found under these headings.

Ackman, E. P.	£1 1 0	Burston, Samuel, & Co. Pty. Ltd.	1 1 0
Adamson, Mrs. G. W.	6 6 0	Carry-On Club	100 0 0
Allan & Co. Pty. Ltd.	1 1 0	Cato, F. J., Charitable Fund	10 0 0
Allen, Richard, & Sons (1919) Pty. Ltd.	1 1 0	Cheney, S. A., Pty. Ltd.	2 2 0
Alstergren Pty. Ltd.	1 1 0	Cochrane, Miss E.	1 0 0
Anderson, Dr. & Mrs. Archie S.	4 4 0	Colonial Sugar Refining Co. Ltd.	2 2 0
Andrew Bros. Pty. Ltd.	1 1 0	Commonwealth Fertilizers and Chemicals Ltd.	1 1 0
Anonymous	0 15 0	Connibere Bros.	2 2 0
Armytage, Mrs. G. H.	1 0 0	Cook, David L.	0 10 6
Arnold Bros.	1 1 0	Creswick, Mrs. H. F.	1 1 0
Asphalt Cold Mix (Aust.) Pty. Ltd.	2 2 0	Crosby, William, & Co. Pty. Ltd.	1 1 0
Atkinson, J. R.	1 1 0	Danks, Miss A.	2 2 0
Australian Glass Manufacturers Co. Pty. Ltd.	5 5 0	Davies & Baird Pty. Ltd.	2 2 0
Australian Mercantile Land and Finance Co.	2 1 10	Danks, John, & Son Pty. Ltd.	1 1 0
Australian Paper Manufacturers Ltd.	2 2 0	Dewez, T., & Co. Pty. Ltd.	2 0 0
Bagot, H. C.	2 2 0	Dixon Drum & Can Coy.	2 2 0
Baillie, Miss Helen	2 2 0	Dixon, Franklin	2 2 0
Baillie, Miss Helen	2 0 0	Drummond, Wm., & Co.	2 12 6
Baillie, Thomas	3 3 0	Dunlop & Barnet Glass Rubber Companies	3 0 0
Baillieu, E. L. & C.	1 1 0	Eckersley & Sons Pty. Ltd.	1 1 0
Baker, Thomas (Kodak) and Alice, and Eleanor Shaw Bene- factions	25 0 0	Edments, Alfred, Estate	100 0 0
Ball & Welch Ltd.	1 1 0	Elder, Smith & Co. Ltd.	5 5 0
BANKS—		Fanning, W. L.	2 2 0
Bank of Australasia	5 0 0	Felton, Alfred, Estate	270 0 0
Bank of New South Wales	1 1 0	Finlay, J. J.	1 1 0
Commercial Banking Co. of Sydney Ltd.	1 1 0	Fitzpatrick, Mrs., and Misses Armytage	5 0 0
Commercial Bank of Aus. Ltd.	5 5 0	Foy & Gibson Ltd.	5 5 0
National Bank of Australasia	6 6 0	Gardner, Mrs. Olivia	20 0 0
Union Bank of Australia Ltd.	2 2 0	General Motors-Holdens Ltd.	10 0 0
Barber, Miss I. V.	10 0 0	Georges Limited	2 2 0
Beauchamp Bros.	0 10 0	Godfrey, Miss F. M.	1 0 0
Bedgood & Co. Pty. Ltd.	2 2 0	Goldsborough Mort & Co.	1 10 0
Beenie, Mrs. P. J.	1 1 0	Gollin & Co. Pty. Ltd.	1 1 0
Benjamin, A., & Sons Pty. Ltd.	1 0 0	Gordon & Gotch (A/asia.) Ltd.	2 2 0
Blake & Riggall	1 1 0	Haigh Bros. Pty. Ltd.	1 1 0
Booth, Miss F. M.	2 2 0	Hall, The Walter and Eliza Trust	25 0 0
Brennan, Patrick, Estate	137 10 0	Herald & Weekly Times Ltd.	10 10 0
Briscoe & Co. Ltd.	1 1 0	Halligan, Mrs. J.	2 2 0
Brockhoff's Biscuits Pty. Ltd.	2 2 0	Harrison, San Miguel Pty. Ltd.	1 1 0
Browne, Mrs. H. W.	4 4 0	Hartley, J. R., Estate	10 0 0
Brunton, T. & Co. Pty. Ltd.	2 2 0	Healings, A. G., Ltd.	10 10 0
Bryce, Dr. Lucy	2 2 0	Hellings, D. C.	1 1 0
Buckland, Wm. L., Pty. Ltd.	2 2 0	Hall, Mrs. W. R., Estate	2 1 0
		Holder, S. B.	1 1 0
		Holmes, Edward	1 1 0

Hopkins, Odlum Pty. Ltd.	2	2	0	Myer, Sidney, Charity Trust	50	0	0
Hordern, Arthur	10	0	0	Newton, H. Clement	2	2	0
Hornabrook, Mrs. E. W.	1	1	0	Nicholas Pty. Ltd.	5	0	0
HOSPITALS—				Norton, Clyde B. & Co.	1	1	0
Alfred	1	1	0	North Broken Hill Ltd.	25	0	0
Dental	2	2	0	Officer & Smith	1	1	0
Queen Victoria Memorial	1	1	0	O'Farrell, P. H.	4	4	0
Royal Melbourne	1	1	0	Outhwaite, Mrs. E. W.	1	1	0
Women's	3	3	0	Pastoral Review Pty. Ltd.	1	1	0
Hume & Hume	1	1	0	Patons & Baldwins Ltd.	3	3	0
Hunter, Mrs. David	2	2	0	Payne's Bon Marche Pty. Ltd.	1	1	0
Jacobs, P. A.	1	0	0	Porter, Dr. U. B.	2	2	0
Johnston, Dr. W. W. S.	3	3	0	Presbyterian Church of Victoria	1	1	0
Junior Legacy Club	25	0	0	Provident Loan Society of Victoria	5	5	0
Keep, Douglas	2	2	0	Queen's Fund	5	5	0
Keep Bros. & Wood Pty. Ltd.	5	5	0	Raws, Sir Lennon	1	1	0
Kiernan & Co.	0	10	6	Richardson, Kerr Pty. Ltd.	2	2	0
Kimpton, W. S. & Sons	15	0	0	Royal Insurance Co., Staff Benevolent Fund	0	10	6
Kodak (A/sia.) Pty. Ltd.	3	3	0	Sanderson, John, & Co.	10	10	0
Kumm, Mrs. K.	0	10	6	Sands & McDougall Pty. Ltd.	5	5	0
Leaver, C. H. & Co. Pty. Ltd.	1	1	0	Sargood, Gardiner Ltd.	1	1	0
Lewis, Stanley	3	3	0	Schilling, Mrs. C.	1	1	0
Lord Mayor's Fund	131	12	6	Scots Church	1	1	0
Lush, John F.	5	0	0	Scott, A. L.	5	0	0
Lush, Miss M.	15	0	0	Scott, Mrs. W. M.	10	0	0
Lynch & MacDonald	1	1	0	Secretariat Pty. Ltd.	2	2	0
Makower, McBeath & Co. Pty. Ltd.	2	2	0	Services' Canteens Trust Fund, Vic. Regional Committee	25	0	0
Macfarlan, Mrs. Keith	8	0	0	Shell Co. of Aust. Ltd.	5	0	0
MacPherson, John Russell, Fund	50	0	0	Silverton Tramway Co. Ltd.	5	5	0
MacRobertson Pty. Ltd.	1	1	0	Simpson, Miss K. A., Estate	3	10	0
Manifold, Peter	1	1	0	Seward, N. H.	1	1	0
Martin, Mrs. C. H.	1	1	0	Sloman, M. G.	1	1	0
Mason, Firth & McCutcheon Pty. Ltd.	1	1	0	Smeal, Dr. J. A.	1	1	0
McIlwraith, John, & Co. Pty. Ltd.	3	3	0	Smibert, Mrs. C.	1	1	0
McClelland, J. S. Pty. Ltd.	5	3	0	Smith, Miss K.	2	2	0
McKay, H. V., Massey Harris Pty. Ltd.	1	1	0	Smith, Mrs. Donald	30	0	0
McPherson, W. E.	10	0	0	Society to Assist Persons of Education	3	3	0
McPherson's Ltd.	5	0	0	Spowers, Mrs. A. C.	2	2	0
Melb. Co-operative Brewery Co.	2	2	0	State Savings Bank Officers' Association	6	0	0
Melbourne Cricket Club	2	10	0	Stephens, F. H., (Vic.) Pty. Ltd.	1	1	0
Melbourne Hebrew Ladies' Benevolent Society	1	1	0	Sterling Clothing Co. Pty. Ltd.	5	5	0
Melb. Jewish Women's Guild	1	1	0	Stewart, W. M.	1	1	0
Melbourne Steamship Co. Ltd.	1	1	0	Strachan, L. G., Pty. Ltd.	2	2	0
Metal Manufacturers Ltd., Victorian Branch	5	0	0	Strachan & Co. Ltd.	1	1	0
Metro, Fire Brigade Charity Fund	1	1	0	Strang, F. G., Pty. Ltd.	1	1	0
Metro Gas Company	3	3	0	Sumner, T. J., Estate	50	0	0
Miller, Jas. & Co. Pty. Ltd.	0	5	0	Sun News-Pictorial	10	10	0
Mission of St. James and St. John	2	2	0	Swallow & Ariell Ltd.	1	1	0
Moore, Malcolm	5	0	0	Swinburne, Mrs. G.	2	0	0
Moran & Cato Pty. Ltd.	5	5	0	Syme, D. York	1	1	0
Mosley & Kemp Pty. Ltd.	5	5	0	Syme, F. M.	1	1	0
MUNICIPALITIES—				Syme, Dr. G. R. A.	2	2	0
Brunswick	5	0	0	Thompson, J. T.	2	2	0
Camberwell	40	0	0	Time & Talents Society	2	2	0
Caulfield	5	0	0	Todd, Miss Annie	0	10	6
Coburg	2	2	0	Turner, Miss G.	5	0	0
Kew	5	0	0	Turner, Henry Gyles, Estate	50	0	0
Melbourne	60	0	0	Turner, Helen Gyles, Samaritan Fund	14	0	0
Northcote	2	0	0	Union Steamship Co. of New Zealand Ltd.	1	1	0
St. Kilda	3	3	0	Vacuum Oil Co. Pty. Ltd.	5	0	0
Myer Emporium Ltd.	10	10	0				
Myer, Mrs. Sidney	1	1	0				

Vanderkelen, R.	3	3	0	White, Dr. A. E. Rowden	3	3	0
"Vernier" Club	10	10	0	White, R., Pty. Ltd.	0	10	6
Wainwright, W. E.	1	1	0	Williamson, Miss M. A.	1	0	0
Warburton Franki (Melb.) Ltd.	2	2	0	Willis & Sons Ltd.	1	1	0
Webb, J. L.	2	2	0	Willis, W. D. & H. O. (Aust.)			
Weigall, Dr. G.	1	0	0	Ltd.	10	10	0
Wepz & Co. Ste a R. L.	1	1	0	Wilson, Edward, Estate	100	0	0
Westenhall, Dr. R. R.	4	4	0	Zwar, Henry P., Pty. Ltd.	2	2	0

RELIEF FUND

Adamson, Mrs. G. W.	£2	2	0	Lush, Miss M.	5	0	0
Anderson, Dr. and Mrs. A. S.	1	1	0	Martin, Mrs. C. H.	1	1	0
Atkinson, J. R.	0	10	6	McPherson, W. E.	10	0	0
Baillie, Miss Helen	1	0	0	Myer Emporium Ltd.	5	5	0
Baillie, Thomas	2	2	0	Outhwaite, Mrs. E. W.	1	1	0
Booth, Miss F. M.	2	2	0	Plaisted, R. W.	1	1	0
Browne, Mrs. H. W.	1	1	0	Raws, Sir Lennox	1	1	0
Burston, Samuel & Co. Pty. Ltd.	0	10	6	Repatriation Comm. Staff Charities Fund	6	0	0
Creswick, Mrs. H. F.	0	10	0	Sargood, Gardiner Ltd.	1	1	0
Danks, Miss A.	2	2	0	Scots Church	0	1	0
Finlay, J. J.	1	1	0	Scott, A. L.	2	0	0
Foy & Gibson Ltd.	5	5	0	Sloman, M. G.	1	1	0
Holder, S. B.	1	1	0	Smibert, Mrs. C.	0	10	0
Holmes, Edward	2	2	0	Stewart, W. M.	1	1	0
Hornabrook, Mrs. E. W.	2	2	0	Swinburne, Mrs. G.	0	10	0
Keep, Douglas	3	3	0	Weigall, Dr. G.	0	10	0
Kimpton, W. S. & Sons	10	0	0	Willis & Sons Ltd.	0	10	6
Lewis, Stanley	2	2	0				

TRUST FUND

Ballarat Ladies' Benevolent Soc.	£5	0	0	Lethbridge, Money & Prior (Eng.)	435	13	0
Camberwell Ladies' Benevolent Society	12	0	0	Macfarlan, Mrs. Keith	52	0	0
Carry-On Club	85	7	3	Melbourne Orphanage	39	0	0
Costello, Mrs.	9	0	0	Mission of St. James and St. John	10	0	0
Doig, R.	160	0	0	O'Farrell, P. H.	3	3	0
Durand, Mrs. G. (England)	3	15	0	Queen's Fund	200	13	0
Edments, Alfred, Estate	50	0	0	Servicés' Canteens Trust Fund.			
Felton, Alfred, Estate	500	0	0	Society to Assist Persons of Education	72	15	0
Field, Major C. S. (England)	115	0	0	Stamp, M. B.	32	10	0
Friendly Door 3DB	10	0	0	St. Vincent de Paul Society	1	17	6
"Hall, Walter & Eliza", Trust	23	0	0	Victorian Regional Committee	62	0	0
Junior Legacy Club	1	12	6	Wilson, Trustees Edward, Estate	351	2	9
Keep Bros. & Wood Pty. Ltd.	156	0	0				

LIFE MEMBERS

The undermentioned citizens (some of whom are now deceased) became Life Members of the Agency in the years indicatd since 1930:—

- | | |
|---|--|
| 1930—Mrs. H. H. SMITH | 1942—Cr. A. E. VINE, J.P.
(Camberwell) |
| 1930—Lady LYLE | 1943—Cr. F. N. LE LEU, J.P.
(Camberwell) |
| 1932—Mr. DARREN BAILLIEU | 1945—Cr. K. L. O. MACLEAY
(Camberwell) |
| 1932—Mr. EVERARD BAILLIEU | 1946—Cr. R. C. COOPER, J.P.
(Camberwell) |
| 1932—Mr. JOHN REED | 1946—Mr. W. WARREN KERR |
| 1932—Mrs. JOHN REED | 1947—Mrs. OLIVIA GARDENER |
| 1934—Cr. J. H. NETTLETON
(Camberwell) | 1947—Mrs. C. LEWIS HEATH |
| 1935—Cr. R. R. BARNES
(Camberwell) | 1947—Mrs. W. M. SCOTT |
| 1936—Cr. W. R. DIMMICK
(Camberwell) | 1947—Cr. E. W. RAVEN
(Camberwell) |
| 1937—Cr. D. W. WATSON
(Camberwell) | 1948—Cr. Mrs. NELLIE MALCOLM
(Camberwell) |
| 1937—Miss UNA B. CATO | 1948—Miss I. V. BARBER |
| 1937—Mr. W. E. McPHERSON | 1948—Mr. ARTHUR HORDERN |
| 1937—Mr. J. J. HAVERTY | 1948—Mrs. DONALD SMITH |
| 1938—Cr. W. R. WARNER
(Camberwell) | 1948—Mrs. D. A. SKENE, M.B.E. |
| 1938—Mr. GEORGE L. DICKSON | 1949—Mrs. I. BOYD |
| 1939—Cr. O. B. NORMAN
(Camberwell) | 1949—Mrs. M. TAYLOR |
| 1940—Cr. J. S. AUGUST, J.P.
(Camberwell) | 1949—Cr. A. D. RENTON
(Camberwell) |
| 1940—Miss GRACE TURNER | 1950—Miss M. LUSH |
| 1941—Cr. W. A. FORDHAM
(Camberwell) | |