Crouch down to their level and get their attention (you can hold their hands)



2. Ask "Why are you doing that?"...LISTEN and understand "Yes I know you're excited"



3. Guide them in what to do firmly "Be gentle with your sister"



4. If they misbehave again ... then give a choice or a consequence

Choice (You have 2 choices-either go outside or into your room for a while)

Consequence (NO TV for you because you were rough with her)

5. Notice when they behave well and praise them "Good you are playing well now- I like that"



6. Talk to them about what happened later and discuss what they learnt "So next time when I speak to you – you will be gentle won't you"

